Georgia Power

Bin 10230,
241 Ralph McGill Boulevard, NE
Atlanta, GA 30308-3374

PUBLIC DISCLOSURE

April 20, 2026

Ms. Sallie Tanner
Executive Secretary
Georgia Public Service Commission
244 Washington Street, SW
Atlanta, GA 30334-5701

RE: Order Establishing a Methodology for Incremental Bad Debt Due to the COVID-19 Disconnection Moratorium ("Methodology Order"), Docket No. 42516
Data for March 2026

Dear Ms. Tanner:

Enclosed for filing in the above-referenced proceeding is Georgia Power Company's ("Georgia Power" or "Company") Monthly Bad Debt Report ("Report"), reflecting data for March 2026. This Report includes the number of charge-offs, the number of installment plan enrollments, PrePay status, and total disconnections for nonpayment. This information along with some other data points requested by Commission Staff are provided in the Report. Importantly, the totals arrears should not be confused with those eligible for disconnection under the Commission's disconnection rule. For example, 30+ day arrears do not alone qualify a customer for disconnection under the Commission rule. In addition, please note that the information provided in the report represents data through each respective month. Data will change on a regular basis between monthly filings.

If you have any questions, please call Steven Huling at 404-506-0438.

Sincerely,

/s/ Jeremiah C. Haswell

Jeremiah C. Haswell
Director of Regulatory Affairs
Enclosure

BEFORE THE GEORGIA PUBLIC SERVICE COMMISSION

Georgia Power Company
Docket No. 42516
2019 Base Rate Case
PSC Monthly Bad Debt Report

BASIS FOR THE ASSERTION THAT THE INFORMATION SUBMITTED IS TRADE SECRET

As part of Georgia Power Company's 2019 Base Rate Case filed in Docket No. 42516 ("2019 Base Rate Case"), Georgia Power Company (the "Company") submits to the Georgia Public Service Commission (the "Commission") the monthly bad debt report ("Report"). In the Report, the Company has provided detailed preliminary financial information for January, February, and March 2026. Portions of such information (the "Information") constitute trade secret information of the Southern Company, Georgia Power, and its affiliates and is therefore protected from public disclosure under Commission Rule 515-3-1-.11.

The trade secret portions of the Information derive economic value from not being generally known to, and not being readily ascertainable by proper means by other persons who can obtain economic value from its disclosure or use. Specifically, the trade secret portions of the Information contain the Company's actual financial revenues results that have not been disclosed to the public through the quarterly SEC filings. If the trade secret portions of the Information were revealed to the public before the quarterly filing, the Company's equity investors could use the Information to purchase or sell equity positions which could harm the Company's ability to obtain equity financing at the appropriate cost to the detriment of ratepayers. Disclosure of the trade secret portions of the Information could also put the Company at a strategic disadvantage to its competitors since they are not required to provide monthly financials prior to the release of the quarterly SEC filings.

The trade secret portions of the Information are subject to substantial procedures to maintain its secrecy. Only select Company and Southern Company Services personnel are granted access to the Information. Those personnel receive access only on a "need to know" basis. Parties outside the Company who have been granted access to the Information, if any, have been required to sign confidentiality agreements with respect to the Information.

PSC Monthly Bad Debt Report

ALL CUSTOMER CLASSES
Number of customers
Dollar amount billed
Total receipts
Number of customers charged a security deposit for a new account
Dollar value of security deposits charged for a new account
Number accounts that transferred a security deposit to a new premise
Dollar value of security deposits transferred to a new premise
Total number of accounts past due
30 - 60 days past due
60 - 90 days past due
90 - 120 days past due
120+ days past due
30 - 60 days past due
60 - 90 days past due
90 - 120 days past due
120+ days past due
Total dollar value of accounts past due
Number of customers charged a late payment fee
Dollar value of late payment fees charged
Number of disconnection notices issued
Number of installment payment plans (A) established
Dollars associated with installment payment plans (A) established
Number of installment payment plans (B) established
Dollars associated with installment payment plans (B) established
Number of installment payment plans (A) billed in full
Number of failed installment payment plans (A)
Number of disconnections for nonpayment
Number of service reconnections after disconnection for nonpayment
Gross number of all accounts written off as uncollectible
Net dollar value of accounts written off as uncollectible
Number of accounts from PrePay to Post Pay
Number of accounts from Post Pay to PrePay

PSC Monthly Bad Debt Report

ALL CUSTOMER CLASSES	Definition
Number of customers	Number of Customers - All Classes
Dollar amount billed	Revenue - Total Electric Service
Total receipts	Sum of Payments
Number of customers charged a security deposit for a new account	Count of security deposits charged for new accounts
Dollar value of security deposits charged for a new account	Sum of security deposit dollars charged for new accounts
Number accounts that transferred a security deposit to a new premise	Count of accounts that transferred a security deposit to new premise
Dollar value of security deposits transferred to a new premise	Sum of security deposit dollars transferred to a new premise
Total number of accounts past due	Number of Accounts 30+ days in Arrears
30 - 60 days past due	Number of Accounts in 30-60 Day Arrears
60 - 90 days past due	Number of Accounts in 60-90 Day Arrears
90 - 120 days past due	Number of Accounts in 90-120 Day Arrears
120+ days past due	Number of Accounts in 120+ Days Arrears
30 - 60 days past due	Dollars of Accounts in 30-60 Day Arrears
60 - 90 days past due	Dollars of Accounts in 60-90 Day Arrears
90 - 120 days past due	Dollars of Accounts in 90-120 Day Arrears
120+ days past due	Dollars of Accounts in 120+ Days Arrears
Total dollar value of accounts past due	Total Dollars of Accounts in Arrears
Number of customers charged a late payment fee	Number of Accounts billed late payment charge
Dollar value of late payment fees charged	Dollars of Accounts billed late payment charge
Number of disconnection notices issued	Disconnect messages issued on bill
Number of installment payment plans (A) established	Installment payment plans established
Dollars associated with installment payment plans (A) established	Dollars associated with installment payment plans established
Number of installment payment plans (B) established	Installment payment plans (B) established on customers who self-identified as shel
Dollars associated with installment payment plans (B) established	Dollars associated with installment payment plans (B) established on customers wh
Number of installment payment plans (A) billed in full	Count of installment payment plan businesses that final billed (does not indicate pa
Number of failed installment payment plans (A)	Count of installment payment plans recorded in bad debt
Number of disconnections for nonpayment	Number of accounts disconnected for nonpayment
Number of service reconnections after disconnection for nonpayment	Number of accounts with restored service after disconnect for nonpayment
Gross number of all accounts written off as uncollectible	Total accounts reported as Charge Off (Gross)
Net dollar value of accounts written off as uncollectible	Net Charge Off
Number of accounts from PrePay to Post Pay	Accounts transitioning from PrePay to Post Pay
Number of accounts from Post Pay to PrePay	Accounts transitioning from Post Pay to PrePay

PSC Monthly Bad Debt Report

ALL CUSTOMER CLASSES	2020 APR	2020 MAY	2020 JUNE	2020 JULY
Number of customers	2,603,894	2,609,476	2,613,933	2,616,668
Dollar amount billed	$ 534,166,504	$ 546,449,772	$ 660,476,216	$ 777,186,872
Total receipts	$ 618,076,819	$ 620,714,909	$ 658,237,393	$ 715,600,602
Number of customers charged a security deposit for a new account	1,597	1,816	1,640	1,926
Dollar value of security deposits charged for a new account	$ 764,642	$ 751,775	$ 612,815	$ 746,196
Number accounts that transferred a security deposit to a new premise	9,915	10,364	10,536	7,745
Dollar value of security deposits transferred to a new premise	$ 1,473,385	$ 1,428,682	$ 1,202,473	$ 1,192,726
Total number of accounts past due	485,341	452,738	433,925	372,173
30 - 60 days past due	482,495	448,843	429,328	368,827
60 - 90 days past due	152,201	164,851	171,448	95,257
90 - 120 days past due	29,442	72,952	91,061	52,974
120+ days past due	4,636	18,461	43,375	30,930
30 - 60 days past due	$ 77,657,240	$ 64,989,060	$ 60,691,953	$ 58,509,902
60 - 90 days past due	$ 19,621,261	$ 22,160,595	$ 20,586,753	$ 11,284,821
90 - 120 days past due	$ 3,039,687	$ 8,955,213	$ 11,530,631	$ 6,170,155
120+ days past due	$ 1,539,164	$ 3,066,318	$ 7,607,774	$ 7,470,511
Total dollar value of accounts past due	$ 101,857,351	$ 99,171,183	$ 100,417,113	$ 83,435,389
Number of customers charged a late payment fee	-	-	-	-
Dollar value of late payment fees charged	$ -	$ -	$ -	$ -
Number of disconnection notices issued	441,524	371,711	419,657	343,721
Number of installment payment plans (A) established	-	-	27,689	56,371
Dollars associated with installment payment plans (A) established	$ -	$ -	$ 16,190,126	$ 31,134,157
Number of installment payment plans (B) established	-	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-	111
Number of failed installment payment plans (A)	-	-	-	1
Number of disconnections for nonpayment	-	-	-	15,223
Number of service reconnections after disconnection for nonpayment	-	-	-	9,816
Gross number of all accounts written off as uncollectible	9,199	8,038	4,631	4,960
Net dollar value of accounts written off as uncollectible	$ 943,300	$ 669,781	$ 31,896	$ 91,020
Number of accounts from PrePay to Post Pay	250	258	426	2,523
Number of accounts from Post Pay to PrePay	119	83	101	778

PSC Monthly Bad Debt Report

	2020	2020	2020	2020
ALL CUSTOMER CLASSES	**AUGUST**	**SEPTEMBER**	**OCTOBER**	**NOVEMBER**
Number of customers	2,620,192	2,624,760	2,629,842	2,632,262
Dollar amount billed	$ 809,239,741	$ 772,862,524	$ 599,803,112	$ 556,550,801
Total receipts	$ 854,564,450	$ 897,365,337	$ 738,772,517	$ 643,583,179
Number of customers charged a security deposit for a new account	2,050	1,900	2,020	1,893
Dollar value of security deposits charged for a new account	$ 1,020,347	$ 1,132,333	$ 987,462	$ 979,959
Number accounts that transferred a security deposit to a new premise	8,038	8,033	8,188	6,932
Dollar value of security deposits transferred to a new premise	$ 868,859	$ 860,620	$ 1,052,141	$ 877,778
Total number of accounts past due	367,082	401,148	406,629	485,361
30 - 60 days past due	365,112	400,051	405,171	481,640
60 - 90 days past due	40,708	39,463	42,860	60,092
90 - 120 days past due	11,915	5,312	6,899	10,219
120+ days past due	8,116	1,962	1,800	2,875
30 - 60 days past due	$ 68,957,334	$ 76,539,892	$ 71,035,897	$ 64,323,498
60 - 90 days past due	$ 5,390,060	$ 5,115,119	$ 5,494,386	$ 7,059,995
90 - 120 days past due	$ 2,006,827	$ 1,069,664	$ 1,035,598	$ 1,393,188
120+ days past due	$ 3,565,776	$ 1,462,203	$ 1,029,419	$ 992,564
Total dollar value of accounts past due	$ 79,919,995	$ 84,186,879	$ 78,595,301	$ 73,769,245
Number of customers charged a late payment fee	-	14,762	357,967	313,633
Dollar value of late payment fees charged	$ -	$ 53,994	$ 1,519,041	$ 1,187,544
Number of disconnection notices issued	345,303	389,268	393,772	398,517
Number of installment payment plans (A) established	29,646	21,781	-	-
Dollars associated with installment payment plans (A) established	$ 16,030,123	$ 10,556,536	$ -	$ -
Number of installment payment plans (B) established	-	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	1,126	4,707	3,332	2,546
Number of failed installment payment plans (A)	40	364	1,375	1,445
Number of disconnections for nonpayment	24,929	18,633	20,313	17,215
Number of service reconnections after disconnection for nonpayment	19,458	14,806	16,727	13,569
Gross number of all accounts written off as uncollectible	5,601	9,505	11,173	8,816
Net dollar value of accounts written off as uncollectible	$ 545,532	$ 2,384,465	$ 3,040,820	$ 1,222,478
Number of accounts from PrePay to Post Pay	4,287	501	168	157
Number of accounts from Post Pay to PrePay	751	1,624	1,686	1,790

PSC Monthly Bad Debt Report

	2020	2021	2021	2021
ALL CUSTOMER CLASSES	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**
Number of customers	2,635,402	2,639,760	2,642,999	2,647,099
Dollar amount billed	$ 604,370,234	$ 638,668,758	$ 610,583,476	$ 583,732,918
Total receipts	$ 642,525,659	$ 735,453,276	$ 702,803,727	$ 716,661,954
Number of customers charged a security deposit for a new account	1,674	1,933	1,714	1,984
Dollar value of security deposits charged for a new account	$ 1,172,230	$ 1,020,430	$ 1,160,680	$ 814,640
Number accounts that transferred a security deposit to a new premise	2,776	2,165	2,347	2,834
Dollar value of security deposits transferred to a new premise	$ 574,605	$ 453,642	$ 490,955	$ 593,244
Total number of accounts past due	504,536	491,449	407,173	407,694
30 - 60 days past due	502,564	489,087	388,371	402,966
60 - 90 days past due	81,182	76,216	78,130	55,998
90 - 120 days past due	14,955	20,672	22,003	19,841
120+ days past due	5,216	6,938	11,079	11,663
30 - 60 days past due	$ 65,132,288	$ 70,742,946	$ 56,607,877	$ 57,264,283
60 - 90 days past due	$ 7,834,299	$ 7,656,268	$ 8,407,564	$ 5,675,507
90 - 120 days past due	$ 1,942,832	$ 2,218,104	$ 2,300,183	$ 2,364,565
120+ days past due	$ 1,631,965	$ 2,273,365	$ 3,106,975	$ 3,758,493
Total dollar value of accounts past due	$ 76,541,383	$ 82,890,684	$ 70,422,599	$ 69,062,847
Number of customers charged a late payment fee	311,065	322,914	355,035	313,297
Dollar value of late payment fees charged	$ 1,168,073	$ 1,247,064	$ 1,471,746	$ 1,268,950
Number of disconnection notices issued	393,480	383,729	407,460	370,498
Number of installment payment plans (A) established	-	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	2,153	1,097	2,046	107,064
Number of failed installment payment plans (A)	2,297	1,193	1,458	1,273
Number of disconnections for nonpayment	18,062	17,308	18,790	19,979
Number of service reconnections after disconnection for nonpayment	13,077	11,488	13,350	15,101
Gross number of all accounts written off as uncollectible	8,045	8,446	7,415	8,505
Net dollar value of accounts written off as uncollectible	$ 2,059,537	$ 1,763,256	$ 700,810	$ 957,583
Number of accounts from PrePay to Post Pay	291	423	255	548
Number of accounts from Post Pay to PrePay	1,855	1,307	1,552	1,306

PSC Monthly Bad Debt Report

	2021	2021	2021	2021
ALL CUSTOMER CLASSES	**APRIL**	**MAY**	**JUNE**	**JULY**
Number of customers	2,651,534	2,655,359	2,658,003	2,659,883
Dollar amount billed	$ 545,186,814	$ 551,944,931	$ 694,858,754	$ 779,522,095
Total receipts	$ 645,819,034	$ 647,315,217	$ 694,642,624	$ 797,823,999
Number of customers charged a security deposit for a new account	2,107	2,073	2,266	2,603
Dollar value of security deposits charged for a new account	$ 876,368	$ 1,231,158	$ 1,373,429	$ 1,173,116
Number accounts that transferred a security deposit to a new premise	2,515	2,122	2,503	2,304
Dollar value of security deposits transferred to a new premise	$ 527,376	$ 442,324	$ 523,203	$ 494,928
Total number of accounts past due	427,213	392,483	370,601	389,794
30 - 60 days past due	425,272	380,799	363,317	386,956
60 - 90 days past due	58,763	53,659	48,915	43,980
90 - 120 days past due	18,130	17,447	14,216	8,104
120+ days past due	11,042	9,273	8,137	4,180
30 - 60 days past due	$ 59,996,814	$ 54,423,072	$ 48,822,981	$ 61,172,748
60 - 90 days past due	$ 5,996,862	$ 5,331,877	$ 5,693,240	$ 3,814,528
90 - 120 days past due	$ 2,500,231	$ 3,091,189	$ 2,600,253	$ 1,240,738
120+ days past due	$ 4,163,327	$ 4,050,907	$ 4,266,857	$ 2,073,126
Total dollar value of accounts past due	$ 72,657,234	$ 66,897,045	$ 61,383,332	$ 68,301,141
Number of customers charged a late payment fee	306,451	298,463	289,726	337,961
Dollar value of late payment fees charged	$ 1,211,966	$ 1,244,455	$ 1,187,226	$ 1,389,258
Number of disconnection notices issued	352,129	355,316	345,822	365,703
Number of installment payment plans (A) established	-	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	3,100	3,634	1,431	249
Dollars associated with installment payment plans (B) established	$ 1,464,322	$ 1,720,813	$ 1,072,505	$ 286,477
Number of installment payment plans (A) billed in full	10,954	-	-	-
Number of failed installment payment plans (A)	912	812	629	352
Number of disconnections for nonpayment	17,099	18,387	20,838	21,393
Number of service reconnections after disconnection for nonpayment	13,240	14,796	15,481	15,484
Gross number of all accounts written off as uncollectible	8,359	7,396	6,754	6,601
Net dollar value of accounts written off as uncollectible	$ 1,354,911	$ 1,448,371	$ 446,377	$ 802,300
Number of accounts from PrePay to Post Pay	279	143	354	435
Number of accounts from Post Pay to PrePay	961	721	587	1,720

PSC Monthly Bad Debt Report

	2021	2021	2021	2021
ALL CUSTOMER CLASSES	**AUGUST**	**SEPTEMBER**	**OCTOBER**	**NOVEMBER**
Number of customers	2,663,750	2,665,348	2,667,865	2,670,816
Dollar amount billed	$ 875,306,935	$ 816,211,094	$ 649,815,539	$ 606,122,421
Total receipts	$ 889,016,100	$ 919,357,513	$ 835,254,511	$ 747,339,578
Number of customers charged a security deposit for a new account	2,590	2,245	2,306	2,577
Dollar value of security deposits charged for a new account	$ 1,253,619	$ 1,106,860	$ 1,006,353	$ 1,121,963
Number accounts that transferred a security deposit to a new premise	2,276	1,927	1,886	1,932
Dollar value of security deposits transferred to a new premise	$ 488,791	$ 412,272	$ 409,655	$ 441,150
Total number of accounts past due	411,197	431,430	453,115	427,778
30 - 60 days past due	409,494	429,853	451,135	426,330
60 - 90 days past due	46,356	50,069	57,571	55,885
90 - 120 days past due	6,801	7,145	8,049	8,883
120+ days past due	2,349	2,330	2,444	2,574
30 - 60 days past due	$ 72,986,034	$ 82,511,792	$ 83,278,565	$ 65,380,967
60 - 90 days past due	$ 4,186,483	$ 5,585,883	$ 6,278,163	$ 6,297,011
90 - 120 days past due	$ 685,693	$ 799,392	$ 847,006	$ 1,192,887
120+ days past due	$ 870,614	$ 768,303	$ 558,846	$ 600,430
Total dollar value of accounts past due	$ 78,728,824	$ 89,665,371	$ 90,962,581	$ 73,471,295
Number of customers charged a late payment fee	365,448	394,569	410,739	363,644
Dollar value of late payment fees charged	$ 1,505,937	$ 1,769,981	$ 1,879,837	$ 1,434,776
Number of disconnection notices issued	379,666	399,056	418,048	405,666
Number of installment payment plans (A) established	-	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-	-
Number of failed installment payment plans (A)	545			
Number of disconnections for nonpayment	22,838	25,755	27,595	24,973
Number of service reconnections after disconnection for nonpayment	16,338	18,166	20,150	18,568
Gross number of all accounts written off as uncollectible	8,992	9,354	9,535	9,789
Net dollar value of accounts written off as uncollectible	$ 1,974,915	$ 2,348,585	$ 1,664,249	$ 1,858,673
Number of accounts from PrePay to Post Pay	415	390	197	187
Number of accounts from Post Pay to PrePay	2,481	3,040	3,189	2,608

PSC Monthly Bad Debt Report

	2021	2022	2022	2022
ALL CUSTOMER CLASSES	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**
Number of customers	2,672,926	2,676,745	2,678,540	2,682,477
Dollar amount billed	$ 630,272,457	$ 663,591,955	$ 684,878,236	$ 614,523,769
Total receipts	$ 688,310,972	$ 724,508,341	$ 769,599,088	$ 743,040,622
Number of customers charged a security deposit for a new account	2,179	2,156	2,113	2,055
Dollar value of security deposits charged for a new account	$ 1,351,403	$ 873,990	$ 879,207	$ 803,652
Number accounts that transferred a security deposit to a new premise	1,574	1,534	1,609	2,095
Dollar value of security deposits transferred to a new premise	$ 330,157	$ 333,763	$ 337,048	$ 420,835
Total number of accounts past due	421,928	429,078	428,458	405,675
30 - 60 days past due	419,699	426,767	425,804	404,218
60 - 90 days past due	61,988	61,745	59,757	48,614
90 - 120 days past due	10,520	12,346	12,376	10,105
120+ days past due	3,165	4,079	4,813	4,205
30 - 60 days past due	$ 58,683,591	$ 69,299,269	$ 66,414,341	$ 66,767,359
60 - 90 days past due	$ 5,841,149	$ 5,845,742	$ 5,497,110	$ 4,650,800
90 - 120 days past due	$ 1,241,355	$ 1,340,176	$ 1,141,707	$ 969,156
120+ days past due	$ 716,982	$ 1,033,968	$ 1,063,693	$ 976,625
Total dollar value of accounts past due	$ 66,483,077	$ 77,519,156	$ 74,116,851	$ 73,363,941
Number of customers charged a late payment fee	343,016	360,803	380,821	355,621
Dollar value of late payment fees charged	$ 1,282,933	$ 1,420,221	$ 1,482,269	$ 1,449,650
Number of disconnection notices issued	395,114	395,088	403,361	379,850
Number of installment payment plans (A) established	-	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-	-
Number of failed installment payment plans (A)				
Number of disconnections for nonpayment	26,561	11,266	24,124	18,869
Number of service reconnections after disconnection for nonpayment	19,340	8,605	17,945	14,264
Gross number of all accounts written off as uncollectible	9,943	9,096	8,460	9,340
Net dollar value of accounts written off as uncollectible	$ 1,903,667	$ 1,436,410	$ 926,720	$ 1,075,562
Number of accounts from PrePay to Post Pay	222	551	690	644
Number of accounts from Post Pay to PrePay	1,919	1,417	2,026	1,566

PSC Monthly Bad Debt Report

ALL CUSTOMER CLASSES	2022 APRIL	2022 MAY	2022 JUNE
Number of customers	2,685,547	2,687,272	2,691,260
Dollar amount billed	$ 607,831,653	$ 673,415,639	$ 934,877,210
Total receipts	$ 724,526,636	$ 717,503,855	$ 825,872,201
Number of customers charged a security deposit for a new account	2,116	2,246	2,159
Dollar value of security deposits charged for a new account	$ 1,002,832	$ 970,819	$ 975,354
Number accounts that transferred a security deposit to a new premise	1,823	1,847	1,961
Dollar value of security deposits transferred to a new premise	$ 381,730	$ 379,604	$ 405,137
Total number of accounts past due	399,565	381,586	398,093
30 - 60 days past due	398,083	380,092	396,534
60 - 90 days past due	54,091	53,469	65,659
90 - 120 days past due	9,637	10,118	12,167
120+ days past due	4,062	3,601	4,010
30 - 60 days past due	$ 60,665,911	$ 54,925,953	$ 62,151,311
60 - 90 days past due	$ 5,982,194	$ 5,444,631	$ 7,049,264
90 - 120 days past due	$ 1,230,328	$ 1,204,302	$ 1,405,004
120+ days past due	$ 922,664	$ 917,555	$ 1,113,776
Total dollar value of accounts past due	$ 68,801,096	$ 62,492,441	$ 71,719,353
Number of customers charged a late payment fee	338,854	309,239	336,359
Dollar value of late payment fees charged	$ 1,386,109	$ 1,172,732	$ 1,356,722
Number of disconnection notices issued	380,385	373,458	380,814
Number of installment payment plans (A) established	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	20,601	18,902	20,168
Number of service reconnections after disconnection for nonpayment	15,757	14,776	15,838
Gross number of all accounts written off as uncollectible	9,866	9,075	8,400
Net dollar value of accounts written off as uncollectible	$ 1,564,498	$ 1,482,307	$ 1,178,248
Number of accounts from PrePay to Post Pay	357	311	655
Number of accounts from Post Pay to PrePay	1,676	1,225	1,181

PSC Monthly Bad Debt Report

	2022	2022	2022
ALL CUSTOMER CLASSES	**JULY**	**AUGUST**	**SEPTEMBER**
Number of customers	2,693,769	2,697,837	2,700,953
Dollar amount billed	$ 1,071,532,870	$ 1,011,517,765	$ 945,429,949
Total receipts	$ 1,120,880,822	$ 1,097,074,546	$ 1,044,785,473
Number of customers charged a security deposit for a new account	2,184	2,146	2,025
Dollar value of security deposits charged for a new account	$ 1,138,631	$ 1,197,735	$ 801,072
Number accounts that transferred a security deposit to a new premise	1,777	2,183	1,746
Dollar value of security deposits transferred to a new premise	$ 354,401	$ 455,137	$ 351,225
Total number of accounts past due	430,465	449,574	455,303
30 - 60 days past due	428,478	447,479	453,530
60 - 90 days past due	61,161	64,758	67,393
90 - 120 days past due	13,254	13,282	12,572
120+ days past due	4,672	5,290	4,901
30 - 60 days past due	$ 84,661,369	$ 95,851,667	$ 89,118,869
60 - 90 days past due	$ 6,594,669	$ 7,582,656	$ 9,381,115
90 - 120 days past due	$ 2,002,089	$ 1,625,252	$ 1,775,403
120+ days past due	$ 1,244,917	$ 1,397,777	$ 1,283,429
Total dollar value of accounts past due	$ 94,503,044	$ 106,457,351	$ 101,558,815
Number of customers charged a late payment fee	388,991	420,530	418,085
Dollar value of late payment fees charged	$ 1,770,405	$ 1,985,965	$ 1,972,148
Number of disconnection notices issued	421,496	444,294	445,858
Number of installment payment plans (A) established	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	20,594	27,604	29,648
Number of service reconnections after disconnection for nonpayment	15,926	20,570	22,464
Gross number of all accounts written off as uncollectible	7,647	9,998	11,766
Net dollar value of accounts written off as uncollectible	$ 1,100,484	$ 1,442,897	$ 2,063,243
Number of accounts from PrePay to Post Pay	741	759	527
Number of accounts from Post Pay to PrePay	1,582	2,982	2,776

PSC Monthly Bad Debt Report

	2022	2022	2022	2023
ALL CUSTOMER CLASSES	**OCTOBER**	**NOVEMBER**	**DECEMBER**	**JANUARY**
Number of customers	2,704,609	2,708,441	2,712,780	2,716,089
Dollar amount billed	$ 705,494,361	$ 624,952,565	$ 685,265,335	$ 759,090,217
Total receipts	$ 935,528,684	$ 740,389,913	$ 726,800,945	$ 838,716,699
Number of customers charged a security deposit for a new account	2,101	1,903	1,736	1,947
Dollar value of security deposits charged for a new account	$ 1,079,426	$ 832,168	$ 840,390	$ 720,118
Number accounts that transferred a security deposit to a new premise	1,816	1,795	1,593	1,797
Dollar value of security deposits transferred to a new premise	$ 366,694	$ 356,324	$ 306,382	$ 369,334
Total number of accounts past due	435,535	339,279	429,243	398,821
30 - 60 days past due	430,025	322,807	427,317	396,950
60 - 90 days past due	68,408	70,331	71,383	65,204
90 - 120 days past due	12,479	15,072	17,131	17,636
120+ days past due	4,636	4,929	6,276	7,545
30 - 60 days past due	$ 84,430,507	$ 51,919,816	$ 68,176,292	$ 67,699,183
60 - 90 days past due	$ 8,611,255	$ 9,494,013	$ 8,293,810	$ 7,906,695
90 - 120 days past due	$ 1,738,066	$ 2,105,244	$ 2,760,178	$ 2,571,176
120+ days past due	$ 1,394,766	$ 1,426,161	$ 2,127,349	$ 2,520,456
Total dollar value of accounts past due	$ 96,174,593	$ 64,945,234	$ 81,357,629	$ 80,697,510
Number of customers charged a late payment fee	382,574	196,852	179,325	90,240
Dollar value of late payment fees charged	$ 1,770,280	$ 850,571	$ 779,177	$ 483,159
Number of disconnection notices issued	441,418	437,517	398,385	350,259
Number of installment payment plans (A) established	-	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-	-
Number of failed installment payment plans (A)				
Number of disconnections for nonpayment	26,488	26,756	19,154	16,537
Number of service reconnections after disconnection for nonpayment	20,657	22,275	15,723	11,441
Gross number of all accounts written off as uncollectible	12,227	12,040	10,333	9,539
Net dollar value of accounts written off as uncollectible	$ 2,793,316	$ 2,675,387	$ 2,084,179	$ 1,573,753
Number of accounts from PrePay to Post Pay	294	262	418	531
Number of accounts from Post Pay to PrePay	1,910	2,171	1,412	1,277

PSC Monthly Bad Debt Report

	2023	2023	2023	2023
ALL CUSTOMER CLASSES	**FEBRUARY**	**MARCH**	**APRIL**	**MAY**
Number of customers	2,719,185	2,723,390	2,726,952	2,729,946
Dollar amount billed	$ 657,530,511	$ 613,217,812	$ 606,838,659	$ 604,381,488
Total receipts	$ 790,682,631	$ 713,035,090	$ 629,711,501	$ 710,561,083
Number of customers charged a security deposit for a new account	1,745	1,994	1,729	1,617
Dollar value of security deposits charged for a new account	$ 843,886	$ 805,639	$ 706,725	$ 953,246
Number accounts that transferred a security deposit to a new premise	1,782	2,116	1,778	2,002
Dollar value of security deposits transferred to a new premise	$ 340,257	$ 425,502	$ 346,880	$ 397,164
Total number of accounts past due	398,328	338,241	357,641	366,000
30 - 60 days past due	395,688	337,612	356,784	365,029
60 - 90 days past due	59,276	41,441	51,970	51,335
90 - 120 days past due	14,424	10,368	9,984	12,058
120+ days past due	6,733	4,470	4,162	4,135
30 - 60 days past due	$ 70,445,569	$ 53,389,237	$ 55,461,248	$ 57,572,780
60 - 90 days past due	$ 6,690,960	$ 5,721,712	$ 6,832,288	$ 5,920,143
90 - 120 days past due	$ 1,826,387	$ 1,211,772	$ 1,414,259	$ 1,720,056
120+ days past due	$ 2,364,253	$ 1,491,374	$ 1,400,455	$ 1,524,348
Total dollar value of accounts past due	$ 81,327,170	$ 61,814,095	$ 65,108,251	$ 66,737,328
Number of customers charged a late payment fee	310,264	318,820	297,744	321,594
Dollar value of late payment fees charged	$ 1,414,369	$ 1,403,719	$ 1,242,272	$ 1,318,293
Number of disconnection notices issued	389,560	356,218	371,969	389,155
Number of installment payment plans (A) established				
Dollars associated with installment payment plans (A) established				
Number of installment payment plans (B) established				
Dollars associated with installment payment plans (B) established				
Number of installment payment plans (A) billed in full				
Number of failed installment payment plans (A)				
Number of disconnections for nonpayment	19,871	18,976	14,368	17,790
Number of service reconnections after disconnection for nonpayment	13,991	13,982	10,437	12,854
Gross number of all accounts written off as uncollectible	8,710	10,149	10,206	9,558
Net dollar value of accounts written off as uncollectible	$ 1,128,406	$ 1,538,215	$ 2,169,714	$ 1,880,667
Number of accounts from PrePay to Post Pay	547	437	234	307
Number of accounts from Post Pay to PrePay	1,397	1,348	1,105	1,278

PSC Monthly Bad Debt Report

	2023
ALL CUSTOMER CLASSES	**JUNE**
Number of customers	2,733,431
Dollar amount billed	$ 793,540,598
Total receipts	$ 768,895,110
Number of customers charged a security deposit for a new account	1,830
Dollar value of security deposits charged for a new account	$ 986,839
Number accounts that transferred a security deposit to a new premise	2,038
Dollar value of security deposits transferred to a new premise	$ 389,221
Total number of accounts past due	370,906
30 - 60 days past due	370,352
60 - 90 days past due	57,727
90 - 120 days past due	13,110
120+ days past due	4,735
30 - 60 days past due	$ 59,066,930
60 - 90 days past due	$ 6,084,400
90 - 120 days past due	$ 1,654,211
120+ days past due	$ 1,832,948
Total dollar value of accounts past due	$ 68,638,489
Number of customers charged a late payment fee	322,560
Dollar value of late payment fees charged	$ 1,287,556
Number of disconnection notices issued	397,443
Number of installment payment plans (A) established	
Dollars associated with installment payment plans (A) established	
Number of installment payment plans (B) established	
Dollars associated with installment payment plans (B) established	
Number of installment payment plans (A) billed in full	
Number of failed installment payment plans (A)	
Number of disconnections for nonpayment	21,567
Number of service reconnections after disconnection for nonpayment	16,173
Gross number of all accounts written off as uncollectible	9,228
Net dollar value of accounts written off as uncollectible	$ 1,406,642
Number of accounts from PrePay to Post Pay	607
Number of accounts from Post Pay to PrePay	1,396

PSC Monthly Bad Debt Report

	2023	2023	2023
ALL CUSTOMER CLASSES	**JULY**	**AUGUST**	**SEPTEMBER**
Number of customers	2,736,418	2,741,506	2,743,774
Dollar amount billed	$ 983,979,306	$ 1,123,690,891	$ 1,065,911,718
Total receipts	$ 942,098,126	$ 1,126,237,315	$ 1,154,864,556
Number of customers charged a security deposit for a new account	1,917	1,882	1,841
Dollar value of security deposits charged for a new account	$ 835,695	$ 829,056	$ 1,128,115
Number accounts that transferred a security deposit to a new premise	1,971	2,217	1,814
Dollar value of security deposits transferred to a new premise	$ 418,700	$ 424,321	$ 348,136
Total number of accounts past due	390,095	399,888	423,995
30 - 60 days past due	389,146	398,799	422,843
60 - 90 days past due	56,757	59,446	64,838
90 - 120 days past due	13,446	13,685	14,992
120+ days past due	5,077	5,146	5,521
30 - 60 days past due	$ 73,172,279	$ 88,617,925	$ 107,034,378
60 - 90 days past due	$ 6,252,548	$ 7,928,683	$ 9,242,206
90 - 120 days past due	$ 1,849,976	$ 1,873,212	$ 2,128,879
120+ days past due	$ 2,069,322	$ 2,407,888	$ 2,341,103
Total dollar value of accounts past due	$ 83,344,125	$ 100,827,707	$ 120,746,566
Number of customers charged a late payment fee	361,559	386,179	421,302
Dollar value of late payment fees charged	$ 1,566,147	$ 1,873,438	$ 2,177,624
Number of disconnection notices issued	408,204	416,300	442,086
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	17,687	18,869	25,319
Number of service reconnections after disconnection for nonpayment	13,283	13,382	17,423
Gross number of all accounts written off as uncollectible	9,472	11,381	12,560
Net dollar value of accounts written off as uncollectible	$ 1,310,457	$ 1,735,050	$ 2,281,686
Number of accounts from PrePay to Post Pay	879	1,025	728
Number of accounts from Post Pay to PrePay	1,292	1,985	2,948

PSC Monthly Bad Debt Report

	2023	2023	2023
ALL CUSTOMER CLASSES	**OCTOBER**	**NOVEMBER**	**DECEMBER**
Number of customers	2,747,390	2,750,844	2,754,203
Dollar amount billed	$ 752,151,874	$ 696,776,688	$ 752,916,924
Total receipts	$ 1,008,391,908	$ 830,142,473	$ 843,256,705
Number of customers charged a security deposit for a new account	1,801	1,731	1,690
Dollar value of security deposits charged for a new account	$ 947,019	$ 829,883	$ 1,332,201
Number accounts that transferred a security deposit to a new premise	1,996	1,721	1,590
Dollar value of security deposits transferred to a new premise	$ 385,278	$ 346,433	$ 311,888
Total number of accounts past due	432,148	325,166	426,693
30 - 60 days past due	430,326	313,867	425,563
60 - 90 days past due	69,445	62,522	79,067
90 - 120 days past due	15,516	17,868	22,352
120+ days past due	6,045	6,650	8,483
30 - 60 days past due	$ 108,784,552	$ 60,833,309	$ 73,450,290
60 - 90 days past due	$ 11,121,749	$ 10,735,685	$ 10,911,487
90 - 120 days past due	$ 2,662,658	$ 3,150,597	$ 3,975,898
120+ days past due	$ 2,575,845	$ 2,781,653	$ 3,173,771
Total dollar value of accounts past due	$ 125,144,806	$ 77,501,244	$ 91,511,447
Number of customers charged a late payment fee	426,862	200,191	261,912
Dollar value of late payment fees charged	$ 2,253,964	$ 1,041,380	$ 1,175,939
Number of disconnection notices issued	455,376	468,239	448,276
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	27,482	25,698	20,535
Number of service reconnections after disconnection for nonpayment	19,875	20,500	15,555
Gross number of all accounts written off as uncollectible	13,122	13,349	11,511
Net dollar value of accounts written off as uncollectible	$ 3,034,711	$ 3,824,860	$ 3,055,904
Number of accounts from PrePay to Post Pay	350	299	415
Number of accounts from Post Pay to PrePay	3,426	3,064	1,697

PSC Monthly Bad Debt Report

	2024	2024	2024	2024
ALL CUSTOMER CLASSES	**JANUARY**	**FEBRUARY**	**MARCH**	**APRIL**
Number of customers	2,759,457	2,761,501	2,763,238	2,768,342
Dollar amount billed	$ 875,262,512	$ 837,869,298	$ 728,043,789	$ 686,954,722
Total receipts	$ 835,845,993	$ 966,199,845	$ 851,486,930	$ 832,117,865
Number of customers charged a security deposit for a new account	1,696	1,781	1,887	1,801
Dollar value of security deposits charged for a new account	$ 1,125,771	$ 791,795	$ 1,024,440	$ 851,851
Number accounts that transferred a security deposit to a new premise	1,834	1,790	1,969	1,998
Dollar value of security deposits transferred to a new premise	$ 353,386	$ 338,188	$ 376,171	$ 382,024
Total number of accounts past due	447,317	440,148	429,505	432,296
30 - 60 days past due	446,117	437,392	427,416	430,146
60 - 90 days past due	82,526	76,209	69,973	73,473
90 - 120 days past due	25,124	22,583	19,372	17,529
120+ days past due	11,078	11,738	9,864	8,847
30 - 60 days past due	$ 86,017,811	$ 93,863,725	$ 93,820,460	$ 91,002,253
60 - 90 days past due	$ 10,215,855	$ 10,163,591	$ 10,505,602	$ 11,166,911
90 - 120 days past due	$ 3,402,565	$ 3,184,944	$ 2,870,190	$ 3,015,112
120+ days past due	$ 4,326,248	$ 4,960,150	$ 4,709,708	$ 4,197,812
Total dollar value of accounts past due	$ 103,962,479	$ 112,172,410	$ 111,905,961	$ 109,382,088
Number of customers charged a late payment fee	102,383	377,340	412,040	406,593
Dollar value of late payment fees charged	$ 548,721	$ 1,894,487	$ 2,234,219	$ 2,147,140
Number of disconnection notices issued	463,001	469,281	444,012	451,262
Number of installment payment plans (A) established				
Dollars associated with installment payment plans (A) established				
Number of installment payment plans (B) established				
Dollars associated with installment payment plans (B) established				
Number of installment payment plans (A) billed in full				
Number of failed installment payment plans (A)				
Number of disconnections for nonpayment	15,797	25,433	24,882	26,820
Number of service reconnections after disconnection for nonpayment	11,643	18,373	18,856	20,692
Gross number of all accounts written off as uncollectible	11,969	9,748	10,330	11,747
Net dollar value of accounts written off as uncollectible	$ 3,245,629	$ 2,062,599	$ 2,118,982	$ 3,311,600
Number of accounts from PrePay to Post Pay	832	660	436	280
Number of accounts from Post Pay to PrePay	1,442	2,193	1,816	1,949

PSC Monthly Bad Debt Report

ALL CUSTOMER CLASSES	2024 MAY	2024 JUNE	2024 JULY
Number of customers	2,773,235	2,778,156	2,779,350
Dollar amount billed	$ 758,073,003	$ 1,002,588,216	$ 1,231,556,886
Total receipts	$ 869,982,889	$ 935,980,346	$ 1,193,442,560
Number of customers charged a security deposit for a new account	1,677	1,691	1,454
Dollar value of security deposits charged for a new account	$ 1,212,778	$ 862,490	$ 730,425
Number accounts that transferred a security deposit to a new premise	1,874	1,750	1,977
Dollar value of security deposits transferred to a new premise	$ 362,085	$ 328,451	$ 368,703
Total number of accounts past due	424,860	413,968	427,871
30 - 60 days past due	422,157	412,273	425,617
60 - 90 days past due	70,984	69,956	70,439
90 - 120 days past due	18,557	19,177	19,465
120+ days past due	8,510	8,477	8,757
30 - 60 days past due	$ 77,201,779	$ 82,561,485	$ 96,275,946
60 - 90 days past due	$ 11,135,806	$ 10,236,286	$ 9,665,886
90 - 120 days past due	$ 3,043,115	$ 3,079,454	$ 2,824,225
120+ days past due	$ 4,118,406	$ 4,321,335	$ 4,129,641
Total dollar value of accounts past due	$ 95,499,106	$ 100,198,559	$ 112,895,699
Number of customers charged a late payment fee	368,848	388,690	396,598
Dollar value of late payment fees charged	$ 1,916,115	$ 1,741,913	$ 1,937,416
Number of disconnection notices issued	446,583	437,342	454,395
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	25,317	22,531	20,850
Number of service reconnections after disconnection for nonpayment	19,937	17,569	14,868
Gross number of all accounts written off as uncollectible	11,633	10,636	10,447
Net dollar value of accounts written off as uncollectible	$ 3,495,534	$ 3,334,243	$ 2,488,096
Number of accounts from PrePay to Post Pay	280	678	946
Number of accounts from Post Pay to PrePay	1,294	900	1,290

PSC Monthly Bad Debt Report

	2024	2024	2024
ALL CUSTOMER CLASSES	**AUGUST**	**SEPTEMBER**	**OCTOBER**
Number of customers	2,785,099	2,788,542	2,795,019
Dollar amount billed	$ 1,261,420,594	$ 1,159,736,158	$ 829,042,169
Total receipts	$ 1,320,718,605	$ 1,392,080,570	$ 1,081,613,300
Number of customers charged a security deposit for a new account	2,058	2,157	1,653
Dollar value of security deposits charged for a new account	$ 1,312,469	$ 1,571,178	$ 893,785
Number accounts that transferred a security deposit to a new premise	1,980	1,631	1,701
Dollar value of security deposits transferred to a new premise	$ 376,293	$ 305,630	$ 317,114
Total number of accounts past due	449,112	458,349	518,022
30 - 60 days past due	447,137	457,174	516,170
60 - 90 days past due	69,856	72,928	165,855
90 - 120 days past due	18,402	18,781	32,012
120+ days past due	8,179	8,253	10,729
30 - 60 days past due	$ 127,285,704	$ 135,572,701	$ 129,957,916
60 - 90 days past due	$ 10,903,385	$ 13,530,328	$ 35,306,154
90 - 120 days past due	$ 2,746,369	$ 3,010,527	$ 5,487,488
120+ days past due	$ 3,977,893	$ 3,806,945	$ 4,726,418
Total dollar value of accounts past due	$ 144,913,351	$ 155,920,501	$ 175,477,976
Number of customers charged a late payment fee	455,836	460,524	961
Dollar value of late payment fees charged	$ 2,575,522	$ 3,483,202	$ 39,686
Number of disconnection notices issued	475,215	481,603	490,590
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	23,633	21,101	238
Number of service reconnections after disconnection for nonpayment	16,544	15,067	340
Gross number of all accounts written off as uncollectible	12,479	12,930	15,410
Net dollar value of accounts written off as uncollectible	$ 2,703,178	$ 4,016,201	$ 5,218,900
Number of accounts from PrePay to Post Pay	799	597	275
Number of accounts from Post Pay to PrePay	2,366	2,748	265

PSC Monthly Bad Debt Report

	2024	2024
ALL CUSTOMER CLASSES	**NOVEMBER**	**DECEMBER**
Number of customers	2,801,079	2,804,123
Dollar amount billed	$ 728,361,796	$ 829,998,156
Total receipts	$ 859,923,368	$ 938,760,130
Number of customers charged a security deposit for a new account	1,441	1,429
Dollar value of security deposits charged for a new account	$ 975,205	$ 1,432,674
Number accounts that transferred a security deposit to a new premise	1,615	1,625
Dollar value of security deposits transferred to a new premise	$ 293,425	$ 318,914
Total number of accounts past due	414,933	478,996
30 - 60 days past due	358,020	476,987
60 - 90 days past due	204,604	168,549
90 - 120 days past due	84,775	93,101
120+ days past due	20,693	40,396
30 - 60 days past due	$ 73,220,770	$ 93,254,871
60 - 90 days past due	$ 40,547,458	$ 26,190,657
90 - 120 days past due	$ 17,057,085	$ 17,514,910
120+ days past due	$ 7,615,925	$ 13,886,355
Total dollar value of accounts past due	$ 138,441,239	$ 150,846,793
Number of customers charged a late payment fee	943	75,943
Dollar value of late payment fees charged	$ 44,314	$ 572,778
Number of disconnection notices issued	509,625	476,569
Number of installment payment plans (A) established		
Dollars associated with installment payment plans (A) established		
Number of installment payment plans (B) established		
Dollars associated with installment payment plans (B) established		
Number of installment payment plans (A) billed in full		
Number of failed installment payment plans (A)		
Number of disconnections for nonpayment	5	6
Number of service reconnections after disconnection for nonpayment	8	7
Gross number of all accounts written off as uncollectible	16,121	10,460
Net dollar value of accounts written off as uncollectible	$ 5,066,803	$ 2,895,298
Number of accounts from PrePay to Post Pay	58	394
Number of accounts from Post Pay to PrePay	71	394

PSC Monthly Bad Debt Report

	2025	2025
ALL CUSTOMER CLASSES	**JANUARY**	**FEBRUARY**
Number of customers	2,805,753	2,803,132
Dollar amount billed	$ 982,713,946	$ 965,577,623
Total receipts	$ 948,334,588	$ 1,181,265,581
Number of customers charged a security deposit for a new account	1,440	1,616
Dollar value of security deposits charged for a new account	$ 928,980	$ 1,020,217
Number accounts that transferred a security deposit to a new premise	1,279	1,457
Dollar value of security deposits transferred to a new premise	$ 249,264	$ 266,829
Total number of accounts past due	431,062	442,339
30 - 60 days past due	428,374	438,481
60 - 90 days past due	110,062	82,344
90 - 120 days past due	60,721	34,234
120+ days past due	39,291	22,988
30 - 60 days past due	$ 98,630,789	$ 119,348,930
60 - 90 days past due	$ 18,339,272	$ 15,483,139
90 - 120 days past due	$ 9,776,889	$ 5,494,709
120+ days past due	$ 16,649,531	$ 11,941,879
Total dollar value of accounts past due	$ 143,396,480	$ 152,268,658
Number of customers charged a late payment fee	214,251	334,367
Dollar value of late payment fees charged	$ 1,503,181	$ 2,156,716
Number of disconnection notices issued	451,827	484,371
Number of installment payment plans (A) established		
Dollars associated with installment payment plans (A) established		
Number of installment payment plans (B) established		
Dollars associated with installment payment plans (B) established		
Number of installment payment plans (A) billed in full		
Number of failed installment payment plans (A)		
Number of disconnections for nonpayment	17,423	30,791
Number of service reconnections after disconnection for nonpayment	9,238	20,885
Gross number of all accounts written off as uncollectible	9,035	9,193
Net dollar value of accounts written off as uncollectible	$ 2,214,671	$ 2,760,674
Number of accounts from PrePay to Post Pay	571	415
Number of accounts from Post Pay to PrePay	3,061	3,055

PSC Monthly Bad Debt Report

	2025	2025
ALL CUSTOMER CLASSES	**MARCH**	**APRIL**
Number of customers	2,804,658	2,807,705
Dollar amount billed	$ 820,677,606	$ 794,237,643
Total receipts	$ 1,025,272,746	$ 1,010,669,978
Number of customers charged a security deposit for a new account	1,865	1,984
Dollar value of security deposits charged for a new account	$ 1,124,310	$ 847,398
Number accounts that transferred a security deposit to a new premise	1,683	1,689
Dollar value of security deposits transferred to a new premise	$ 313,288	$ 313,964
Total number of accounts past due	414,114	412,921
30 - 60 days past due	412,296	410,976
60 - 90 days past due	66,159	64,272
90 - 120 days past due	25,503	24,135
120+ days past due	15,915	14,454
30 - 60 days past due	$ 107,973,753	$ 93,200,926
60 - 90 days past due	$ 12,448,140	$ 13,069,293
90 - 120 days past due	$ 4,297,618	$ 4,436,163
120+ days past due	$ 9,122,181	$ 8,469,512
Total dollar value of accounts past due	$ 133,841,692	$ 119,175,894
Number of customers charged a late payment fee	423,828	415,014
Dollar value of late payment fees charged	$ 2,363,638	$ 2,200,884
Number of disconnection notices issued	459,386	457,870
Number of installment payment plans (A) established		
Dollars associated with installment payment plans (A) established		
Number of installment payment plans (B) established		
Dollars associated with installment payment plans (B) established		
Number of installment payment plans (A) billed in full		
Number of failed installment payment plans (A)		
Number of disconnections for nonpayment	24,268	27,050
Number of service reconnections after disconnection for nonpayment	17,033	19,152
Gross number of all accounts written off as uncollectible	10,471	16,860
Net dollar value of accounts written off as uncollectible	$ 4,315,372	$ 9,883,898
Number of accounts from PrePay to Post Pay	506	240
Number of accounts from Post Pay to PrePay	3,280	3,143

PSC Monthly Bad Debt Report

ALL CUSTOMER CLASSES	2025 MAY	2025 JUNE
Number of customers	2,812,457	2,816,696
Dollar amount billed	$ 834,016,581	$ 1,024,477,211
Total receipts	$ 1,043,070,318	$ 1,054,778,319
Number of customers charged a security deposit for a new account	2,091	1,883
Dollar value of security deposits charged for a new account	$ 974,038	$ 1,019,759
Number accounts that transferred a security deposit to a new premise	1,524	1,696
Dollar value of security deposits transferred to a new premise	$ 289,362	$ 316,255
Total number of accounts past due	403,506	403,877
30 - 60 days past due	401,473	402,002
60 - 90 days past due	71,556	71,169
90 - 120 days past due	23,719	24,374
120+ days past due	13,199	13,689
30 - 60 days past due	$ 84,824,782	$ 84,476,589
60 - 90 days past due	$ 12,087,547	$ 10,577,818
90 - 120 days past due	$ 4,664,861	$ 4,385,144
120+ days past due	$ 8,152,039	$ 8,572,584
Total dollar value of accounts past due	$ 109,729,228	$ 108,012,135
Number of customers charged a late payment fee	402,196	406,837
Dollar value of late payment fees charged	$ 1,966,454	$ 2,003,011
Number of disconnection notices issued	451,475	451,867
Number of installment payment plans (A) established		
Dollars associated with installment payment plans (A) established		
Number of installment payment plans (B) established		
Dollars associated with installment payment plans (B) established		
Number of installment payment plans (A) billed in full		
Number of failed installment payment plans (A)		
Number of disconnections for nonpayment	24,158	23,745
Number of service reconnections after disconnection for nonpayment	18,282	17,904
Gross number of all accounts written off as uncollectible	12,380	13,094
Net dollar value of accounts written off as uncollectible	$ 5,947,836	$ 5,366,514
Number of accounts from PrePay to Post Pay	290	562
Number of accounts from Post Pay to PrePay	2,782	2,121

PSC Monthly Bad Debt Report

	2025	2025
ALL CUSTOMER CLASSES	**JULY**	**AUGUST**
Number of customers	2,819,939	2,824,187
Dollar amount billed	$ 1,297,994,467	$ 1,361,968,270
Total receipts	$ 1,215,650,272	$ 1,471,242,111
Number of customers charged a security deposit for a new account	1,869	2,333
Dollar value of security deposits charged for a new account	$ 1,883,747	$ 2,122,434
Number accounts that transferred a security deposit to a new premise	1,824	1,804
Dollar value of security deposits transferred to a new premise	$ 333,143	$ 333,416
Total number of accounts past due	412,644	429,308
30 - 60 days past due	410,482	427,320
60 - 90 days past due	66,926	66,507
90 - 120 days past due	23,445	22,859
120+ days past due	13,418	13,113
30 - 60 days past due	$ 95,558,902	$ 130,563,535
60 - 90 days past due	$ 10,330,223	$ 11,253,147
90 - 120 days past due	$ 3,841,115	$ 3,650,870
120+ days past due	$ 8,388,793	$ 8,502,497
Total dollar value of accounts past due	$ 118,119,032	$ 153,970,049
Number of customers charged a late payment fee	428,204	452,176
Dollar value of late payment fees charged	$ 2,287,441	$ 2,864,575
Number of disconnection notices issued	458,391	469,198
Number of installment payment plans (A) established		
Dollars associated with installment payment plans (A) established		
Number of installment payment plans (B) established		
Dollars associated with installment payment plans (B) established		
Number of installment payment plans (A) billed in full		
Number of failed installment payment plans (A)		
Number of disconnections for nonpayment	21,343	27,761
Number of service reconnections after disconnection for nonpayment	16,050	18,965
Gross number of all accounts written off as uncollectible	12,474	13,216
Net dollar value of accounts written off as uncollectible	$ 4,887,479	$ 4,532,123
Number of accounts from PrePay to Post Pay	931	701
Number of accounts from Post Pay to PrePay	2,207	3,053

PSC Monthly Bad Debt Report

	2025	2025
ALL CUSTOMER CLASSES	**SEPTEMBER**	**OCTOBER**
Number of customers	2,826,506	2,829,961
Dollar amount billed	$ 1,083,427,547	$ 894,746,046
Total receipts	$ 1,335,116,952	$ 1,157,597,512
Number of customers charged a security deposit for a new account	2,190	2,099
Dollar value of security deposits charged for a new account	$ 1,515,437	$ 1,155,268
Number accounts that transferred a security deposit to a new premise	1,737	1,717
Dollar value of security deposits transferred to a new premise	$ 326,498	$ 315,045
Total number of accounts past due	434,190	430,951
30 - 60 days past due	432,959	428,519
60 - 90 days past due	65,637	68,129
90 - 120 days past due	20,038	19,362
120+ days past due	11,581	10,433
30 - 60 days past due	$ 122,490,744	$ 104,803,662
60 - 90 days past due	$ 13,291,831	$ 14,060,273
90 - 120 days past due	$ 3,455,307	$ 3,877,840
120+ days past due	$ 7,968,921	$ 7,824,128
Total dollar value of accounts past due	$ 147,206,803	$ 130,565,902
Number of customers charged a late payment fee	456,410	446,026
Dollar value of late payment fees charged	$ 2,672,896	$ 2,517,990
Number of disconnection notices issued	485,929	472,510
Number of installment payment plans (A) established		
Dollars associated with installment payment plans (A) established		
Number of installment payment plans (B) established		
Dollars associated with installment payment plans (B) established		
Number of installment payment plans (A) billed in full		
Number of failed installment payment plans (A)		
Number of disconnections for nonpayment	29,093	30,690
Number of service reconnections after disconnection for nonpayment	20,632	22,684
Gross number of all accounts written off as uncollectible	13,148	14,511
Net dollar value of accounts written off as uncollectible	$ 4,474,084	$ 5,053,988
Number of accounts from PrePay to Post Pay	521	371
Number of accounts from Post Pay to PrePay	3,604	3,367

PSC Monthly Bad Debt Report

	2025
ALL CUSTOMER CLASSES	**NOVEMBER**
Number of customers	2,831,416
Dollar amount billed	$ 786,860,870
Total receipts	$ 1,016,597,842
Number of customers charged a security deposit for a new account	1,889
Dollar value of security deposits charged for a new account	$ 1,579,491
Number accounts that transferred a security deposit to a new premise	1,422
Dollar value of security deposits transferred to a new premise	$ 267,504
Total number of accounts past due	318,966
30 - 60 days past due	301,034
60 - 90 days past due	65,868
90 - 120 days past due	19,621
120+ days past due	10,209
30 - 60 days past due	$ 67,396,872
60 - 90 days past due	$ 12,324,230
90 - 120 days past due	$ 4,205,184
120+ days past due	$ 7,887,054
Total dollar value of accounts past due	$ 91,813,340
Number of customers charged a late payment fee	249,734
Dollar value of late payment fees charged	$ 1,414,519
Number of disconnection notices issued	486,287
Number of installment payment plans (A) established	
Dollars associated with installment payment plans (A) established	
Number of installment payment plans (B) established	
Dollars associated with installment payment plans (B) established	
Number of installment payment plans (A) billed in full	
Number of failed installment payment plans (A)	
Number of disconnections for nonpayment	33,550
Number of service reconnections after disconnection for nonpayment	27,003
Gross number of all accounts written off as uncollectible	13,692
Net dollar value of accounts written off as uncollectible	$ 5,477,602
Number of accounts from PrePay to Post Pay	297
Number of accounts from Post Pay to PrePay	2,552

PSC Monthly Bad Debt Report

	2025	2026
ALL CUSTOMER CLASSES	**DECEMBER**	**JANUARY**
Number of customers	2,833,531	2,839,015
Dollar amount billed	$ 880,139,332	**REDACTED**
Total receipts	$ 970,045,944	**REDACTED**
Number of customers charged a security deposit for a new account	1,778	2,037
Dollar value of security deposits charged for a new account	$ 1,277,181	$ 1,274,666
Number accounts that transferred a security deposit to a new premise	1,541	1,320
Dollar value of security deposits transferred to a new premise	$ 288,895	$ 251,555
Total number of accounts past due	435,053	445,598
30 - 60 days past due	434,048	444,975
60 - 90 days past due	69,381	76,313
90 - 120 days past due	21,288	24,024
120+ days past due	10,872	12,347
30 - 60 days past due	$ 86,618,430	$ 100,833,482
60 - 90 days past due	$ 12,348,710	$ 12,582,003
90 - 120 days past due	$ 4,145,651	$ 4,631,181
120+ days past due	$ 8,406,329	$ 9,621,790
Total dollar value of accounts past due	$ 111,519,120	$ 127,668,456
Number of customers charged a late payment fee	121,900	217,784
Dollar value of late payment fees charged	$ 872,856	$ 1,365,754
Number of disconnection notices issued	473,147	476,479
Number of installment payment plans (A) established		
Dollars associated with installment payment plans (A) established		
Number of installment payment plans (B) established		
Dollars associated with installment payment plans (B) established		
Number of installment payment plans (A) billed in full		
Number of failed installment payment plans (A)		
Number of disconnections for nonpayment	21,641	15,642
Number of service reconnections after disconnection for nonpayment	17,412	11,918
Gross number of all accounts written off as uncollectible	12,611	11,725
Net dollar value of accounts written off as uncollectible	$ 4,628,136	$ 3,562,774
Number of accounts from PrePay to Post Pay	543	599
Number of accounts from Post Pay to PrePay	1,905	1,335

PSC Monthly Bad Debt Report

	2026	2026
ALL CUSTOMER CLASSES	**FEBRUARY**	**MARCH**
Number of customers	2,839,009	2,842,444
Dollar amount billed	**REDACTED**	**REDACTED**
Total receipts	**REDACTED**	**REDACTED**
Number of customers charged a security deposit for a new account	1,801	2,332
Dollar value of security deposits charged for a new account	$ 1,016,933	$ 1,760,861
Number accounts that transferred a security deposit to a new premise	1,484	2,091
Dollar value of security deposits transferred to a new premise	$ 267,265	$ 393,430
Total number of accounts past due	355,220	358,790
30 - 60 days past due	339,367	356,269
60 - 90 days past due	72,514	47,295
90 - 120 days past due	22,987	18,790
120+ days past due	12,588	11,172
30 - 60 days past due	$ 83,160,578	$ 84,828,499
60 - 90 days past due	$ 13,315,135	$ 8,123,244
90 - 120 days past due	$ 4,995,702	$ 4,064,866
120+ days past due	$ 10,581,971	$ 11,590,045
Total dollar value of accounts past due	$ 112,053,387	$ 108,606,654
Number of customers charged a late payment fee	167,972	356,271
Dollar value of late payment fees charged	$ 1,240,422	$ 2,219,985
Number of disconnection notices issued	476,479	448,518
Number of installment payment plans (A) established		
Dollars associated with installment payment plans (A) established		
Number of installment payment plans (B) established		
Dollars associated with installment payment plans (B) established		
Number of installment payment plans (A) billed in full		
Number of failed installment payment plans (A)		
Number of disconnections for nonpayment	37,778	28,496
Number of service reconnections after disconnection for nonpayment	27,966	21,013
Gross number of all accounts written off as uncollectible	10,141	11,734
Net dollar value of accounts written off as uncollectible	$ 2,451,977	$ 2,682,756
Number of accounts from PrePay to Post Pay	880	558
Number of accounts from Post Pay to PrePay	2,605	1,939

PSC Monthly Bad Debt Report

RESIDENTIAL CLASS ONLY
Number of customers
Dollar amount billed
Total receipts
Number of customers charged a security deposit for a new account
Dollar value of security deposits charged for a new account
Number accounts that transferred a security deposit to a new premise
Dollar value of security deposits transferred to a new premise
Total number of accounts past due
30 - 60 days past due
60 - 90 days past due
90 - 120 days past due
120+ days past due
30 - 60 days past due
60 - 90 days past due
90 - 120 days past due
120+ days past due
Total dollar value of accounts past due
Number of customers charged a late payment fee
Dollar value of late payment fees charged
Number of disconnection notices issued
Number of installment payment plans (A) established
Dollars associated with installment payment plans (A) established
Number of installment payment plans (B) established
Dollars associated with installment payment plans (B) established
Number of installment payment plans (A) billed in full
Number of failed installment payment plans (A)
Number of disconnections for nonpayment
Number of service reconnections after disconnection for nonpayment
Gross number of accounts written off as uncollectible
Number of accounts from PrePay to Post Pay
Number of accounts from Post Pay to PrePay

PSC Monthly Bad Debt Report

RESIDENTIAL CLASS ONLY	Definition
Number of customers	Number of Residential Customers
Dollar amount billed	Residential Revenue
Total receipts	Residential Sum of Payments
Number of customers charged a security deposit for a new account	Count of security deposits charged for new accounts
Dollar value of security deposits charged for a new account	Sum of security deposit dollars charged for new accounts
Number accounts that transferred a security deposit to a new premise	Count of accounts that transferred a security deposit to a new premise
Dollar value of security deposits transferred to a new premise	Sum of security deposit dollars transferred to a new premise
Total number of accounts past due	Number of Residential Accounts 30+ days in Arrears
30 - 60 days past due	Number of Residential Accounts in 30-60 Day Arrears
60 - 90 days past due	Number of Residential Accounts in 60-90 Day Arrears
90 - 120 days past due	Number of Residential Accounts in 90-120 Day Arrears
120+ days past due	Number of Residential Accounts in 120+ Days Arrears
30 - 60 days past due	Dollars of Residential Accounts in 30-60 Day Arrears
60 - 90 days past due	Dollars of Residential Accounts in 60-90 Day Arrears
90 - 120 days past due	Dollars of Residential Accounts in 90-120 Day Arrears
120+ days past due	Dollars of Residential Accounts in 120+ Days Arrears
Total dollar value of accounts past due	Total Dollars of Residential Accounts in Arrears
Number of customers charged a late payment fee	Number of Residential Accounts billed late payment charge
Dollar value of late payment fees charged	Dollars of Residential Accounts billed late payment charge
Number of disconnection notices issued	Number of Residential disconnect messages issued on bill
Number of installment payment plans (A) established	Number of Residential installment payment plans established
Dollars associated with installment payment plans (A) established	Dollars associated with Residential installment payment plans established
Number of installment payment plans (B) established	Number of Residential installment payment plans (B) established
Dollars associated with installment payment plans (B) established	Dollars associated with Residential installment payment plans (B) established
Number of installment payment plans (A) billed in full	Count of Residential installment payment plan businesses that final billed (does not i
Number of failed installment payment plans (A)	Count of Residential installment payment plans recorded in bad debt
Number of disconnections for nonpayment	Number of Residential accounts disconnected for nonpayment
Number of service reconnections after disconnection for nonpayment	Number of Residential accounts with restored service after disconnect for nonpayme
Gross number of accounts written off as uncollectible	Total accounts reported as Charge Off (Gross)
Number of accounts from PrePay to Post Pay	Residential accounts transitioning from PrePay to Post Pay
Number of accounts from Post Pay to PrePay	Residential accounts transitioning from Post Pay to PrePay

PSC Monthly Bad Debt Report

RESIDENTIAL CLASS ONLY	2020 APR	2020 MAY	2020 JUNE
Number of customers	2,267,594	2,273,185	2,277,482
Dollar amount billed	$ 224,293,003	$ 232,222,139	$ 320,244,149
Total receipts	$ 262,420,341	$ 269,081,270	$ 286,415,108
Number of customers charged a security deposit for a new account	1,182	1,282	1,107
Dollar value of security deposits charged for a new account	$ 207,312	$ 233,730	$ 179,035
Number accounts that transferred a security deposit to a new premise	8,470	9,406	4,907
Dollar value of security deposits transferred to a new premise	$ 1,058,482	$ 1,149,778	$ 548,717
Total number of accounts past due	449,088	417,351	402,299
30 - 60 days past due	446,793	413,915	398,225
60 - 90 days past due	142,798	151,368	158,146
90 - 120 days past due	26,763	67,110	82,782
120+ days past due	3,601	16,375	39,319
30 - 60 days past due	$ 55,506,406	$ 46,264,658	$ 42,298,839
60 - 90 days past due	$ 16,506,946	$ 16,768,584	$ 15,331,624
90 - 120 days past due	$ 2,284,124	$ 7,349,937	$ 8,886,025
120+ days past due	$ 309,147	$ 1,658,821	$ 5,342,839
Total dollar value of accounts past due	$ 74,606,622	$ 72,041,998	$ 71,859,328
Number of customers charged a late payment fee	-	-	-
Dollar value of late payment fees charged	$ -	$ -	$ -
Number of disconnection notices issued	438,882	350,199	397,657
Number of installment payment plans (A) established	-	-	26,937
Dollars associated with installment payment plans (A) established	$ -	$ -	$ 13,001,978
Number of installment payment plans (B) established	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-
Number of failed installment payment plans (A)	-	-	-
Number of disconnections for nonpayment	-	-	-
Number of service reconnections after disconnection for nonpayment	-	-	-
Gross number of accounts written off as uncollectible	8,831	7,684	4,473
Number of accounts from PrePay to Post Pay	250	258	426
Number of accounts from Post Pay to PrePay	119	83	101

PSC Monthly Bad Debt Report

RESIDENTIAL CLASS ONLY	2020 JULY	2020 AUGUST	2020 SEPTEMBER
Number of customers	2,279,582	2,282,827	2,286,941
Dollar amount billed	$ 385,710,671	$ 401,084,269	$ 371,042,233
Total receipts	$ 340,383,734	$ 394,704,288	$ 410,546,643
Number of customers charged a security deposit for a new account	1,202	1,209	1,087
Dollar value of security deposits charged for a new account	$ 211,482	$ 258,582	$ 191,587
Number accounts that transferred a security deposit to a new premise	7,791	8,133	8,110
Dollar value of security deposits transferred to a new premise	$ 1,153,018	$ 1,151,531	$ 1,215,569
Total number of accounts past due	344,897	344,629	378,446
30 - 60 days past due	342,244	343,322	377,645
60 - 90 days past due	86,358	35,698	35,716
90 - 120 days past due	47,145	9,321	3,991
120+ days past due	26,861	6,185	1,266
30 - 60 days past due	$ 44,299,656	$ 52,738,351	$ 62,016,369
60 - 90 days past due	$ 7,592,993	$ 2,591,350	$ 2,964,284
90 - 120 days past due	$ 4,142,457	$ 619,961	$ 219,772
120+ days past due	$ 4,674,192	$ 1,172,817	$ 162,370
Total dollar value of accounts past due	$ 60,709,298	$ 57,122,479	$ 65,362,795
Number of customers charged a late payment fee	-	-	14,148
Dollar value of late payment fees charged	$ -	$ -	$ 45,829
Number of disconnection notices issued	325,173	328,179	371,821
Number of installment payment plans (A) established	54,627	28,762	21,423
Dollars associated with installment payment plans (A) established	$ 27,899,985	$ 13,413,590	$ 8,774,262
Number of installment payment plans (B) established	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	91	1,070	4,536
Number of failed installment payment plans (A)	1	38	358
Number of disconnections for nonpayment	13,640	22,210	16,727
Number of service reconnections after disconnection for nonpayment	8,881	17,454	13,213
Gross number of accounts written off as uncollectible	4,923	4,433	8,642
Number of accounts from PrePay to Post Pay	2,523	4,287	501
Number of accounts from Post Pay to PrePay	778	751	1,624

PSC Monthly Bad Debt Report

	2020	2020
RESIDENTIAL CLASS ONLY	**OCTOBER**	**NOVEMBER**
Number of customers	2,291,382	2,293,334
Dollar amount billed	$ 241,878,777	$ 226,179,453
Total receipts	$ 325,532,543	$ 280,224,306
Number of customers charged a security deposit for a new account	1,157	1,118
Dollar value of security deposits charged for a new account	$ 197,936	$ 202,088
Number accounts that transferred a security deposit to a new premise	8,180	7,001
Dollar value of security deposits transferred to a new premise	$ 1,270,596	$ 1,031,586
Total number of accounts past due	382,331	457,786
30 - 60 days past due	381,189	456,205
60 - 90 days past due	38,974	53,496
90 - 120 days past due	5,727	8,840
120+ days past due	1,267	2,325
30 - 60 days past due	$ 57,278,640	$ 49,458,284
60 - 90 days past due	$ 4,076,497	$ 5,341,116
90 - 120 days past due	$ 531,143	$ 978,578
120+ days past due	$ 167,789	$ 335,182
Total dollar value of accounts past due	$ 62,054,068	$ 56,113,161
Number of customers charged a late payment fee	341,223	295,347
Dollar value of late payment fees charged	$ 1,174,786	$ 851,776
Number of disconnection notices issued	377,588	381,279
Number of installment payment plans (A) established	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -
Number of installment payment plans (B) established	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -
Number of installment payment plans (A) billed in full	3,248	2,453
Number of failed installment payment plans (A)	1,320	1,399
Number of disconnections for nonpayment	18,513	15,897
Number of service reconnections after disconnection for nonpayment	15,067	12,460
Gross number of accounts written off as uncollectible	10,054	7,995
Number of accounts from PrePay to Post Pay	168	157
Number of accounts from Post Pay to PrePay	1,686	1,790

PSC Monthly Bad Debt Report

	2020	2021	2021	2021
RESIDENTIAL CLASS ONLY	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**
Number of customers	2,296,077	2,300,194	2,302,948	2,306,600
Dollar amount billed	$ 271,249,044	$ 303,302,172	$ 279,461,049	$ 253,970,569
Total receipts	$ 291,625,863	$ 336,829,441	$ 319,607,916	$ 324,572,023
Number of customers charged a security deposit for a new account	1,000	1,096	975	1,230
Dollar value of security deposits charged for a new account	$ 186,155	$ 226,495	$ 174,445	$ 241,195
Number accounts that transferred a security deposit to a new premise	2,701	2,095	2,265	2,744
Dollar value of security deposits transferred to a new premise	$ 544,295	$ 422,737	$ 454,979	$ 548,294
Total number of accounts past due	476,618	464,609	387,780	387,897
30 - 60 days past due	474,854	462,694	370,161	383,479
60 - 90 days past due	75,622	71,219	74,015	52,640
90 - 120 days past due	13,275	18,918	20,473	18,627
120+ days past due	4,529	6,207	10,314	10,980
30 - 60 days past due	$ 49,229,306	$ 53,917,544	$ 47,619,232	$ 48,328,477
60 - 90 days past due	$ 5,937,687	$ 5,386,875	$ 6,373,013	$ 4,653,639
90 - 120 days past due	$ 1,521,239	$ 1,761,024	$ 1,850,813	$ 1,982,563
120+ days past due	$ 851,511	$ 1,495,373	$ 2,290,357	$ 2,898,036
Total dollar value of accounts past due	$ 57,539,743	$ 62,560,816	$ 58,133,414	$ 57,862,715
Number of customers charged a late payment fee	294,087	303,423	336,971	296,632
Dollar value of late payment fees charged	$ 829,135	$ 908,367	$ 1,097,518	$ 950,661
Number of disconnection notices issued	376,649	366,525	389,465	354,206
Number of installment payment plans (A) established	-	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	1,157	1,065	2,035	104,250
Number of failed installment payment plans (A)	2,208	1,145	1,367	1,256
Number of disconnections for nonpayment	16,343	15,233	16,858	17,965
Number of service reconnections after disconnection for nonpayment	11,805	10,143	11,992	13,639
Gross number of accounts written off as uncollectible	7,847	8,164	7,169	8,001
Number of accounts from PrePay to Post Pay	291	423	255	548
Number of accounts from Post Pay to PrePay	1,855	1,307	1,552	1,306

PSC Monthly Bad Debt Report

	2021	2021	2021	2021
RESIDENTIAL CLASS ONLY	**APRIL**	**MAY**	**JUNE**	**JULY**
Number of customers	2,310,317	2,313,560	2,315,579	2,317,209
Dollar amount billed	$ 226,593,617	$ 224,501,258	$ 321,746,685	$ 363,088,187
Total receipts	$ 279,608,724	$ 273,749,289	$ 301,149,374	$ 352,303,478
Number of customers charged a security deposit for a new account	1,256	1,218	1,416	1,749
Dollar value of security deposits charged for a new account	$ 202,592	$ 227,241	$ 262,329	$ 303,010
Number accounts that transferred a security deposit to a new premise	2,431	2,052	2,431	2,225
Dollar value of security deposits transferred to a new premise	$ 495,341	$ 415,669	$ 492,703	$ 448,060
Total number of accounts past due	405,404	370,647	348,643	367,609
30 - 60 days past due	403,771	359,345	341,705	365,248
60 - 90 days past due	54,986	50,447	44,779	40,007
90 - 120 days past due	17,097	16,479	13,162	6,852
120+ days past due	10,565	8,935	7,773	3,764
30 - 60 days past due	$ 46,985,796	$ 39,757,473	$ 36,562,903	$ 48,370,561
60 - 90 days past due	$ 4,693,951	$ 4,037,274	$ 3,046,559	$ 2,392,856
90 - 120 days past due	$ 2,136,579	$ 2,576,132	$ 1,322,547	$ 463,904
120+ days past due	$ 3,446,417	$ 3,414,968	$ 3,465,533	$ 1,456,078
Total dollar value of accounts past due	$ 57,262,743	$ 49,785,848	$ 44,397,543	$ 52,683,399
Number of customers charged a late payment fee	290,469	282,210	273,023	320,918
Dollar value of late payment fees charged	$ 956,805	$ 892,291	$ 839,193	$ 1,056,527
Number of disconnection notices issued	336,070	338,995	329,606	349,135
Number of installment payment plans (A) established	-	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	3,100	3,634	1,431	249
Dollars associated with installment payment plans (B) established	$ 1,464,322	$ 1,720,813	$ 1,072,505	$ 286,477
Number of installment payment plans (A) billed in full	10,839	-	-	-
Number of failed installment payment plans (A)	1,020	781	605	345
Number of disconnections for nonpayment	15,179	16,706	19,124	19,381
Number of service reconnections after disconnection for nonpayment	11,900	13,557	14,297	14,204
Gross number of accounts written off as uncollectible	7,867	6,933	6,498	6,389
Number of accounts from PrePay to Post Pay	279	143	354	435
Number of accounts from Post Pay to PrePay	961	721	587	1,720

PSC Monthly Bad Debt Report

	2021	2021	2021	2021
RESIDENTIAL CLASS ONLY	**AUGUST**	**SEPTEMBER**	**OCTOBER**	**NOVEMBER**
Number of customers	2,320,810	2,322,328	2,324,842	2,327,258
Dollar amount billed	$ 397,837,549	$ 370,567,763	$ 250,185,889	$ 234,434,553
Total receipts	$ 391,088,178	$ 402,890,056	$ 343,728,355	$ 295,053,352
Number of customers charged a security deposit for a new account	1,723	1,465	1,527	1,741
Dollar value of security deposits charged for a new account	$ 272,524	$ 263,142	$ 259,748	$ 277,734
Number accounts that transferred a security deposit to a new premise	2,198	1,861	1,817	1,870
Dollar value of security deposits transferred to a new premise	$ 442,342	$ 377,459	$ 366,980	$ 380,110
Total number of accounts past due	388,506	405,596	426,845	403,520
30 - 60 days past due	387,137	404,353	425,309	402,253
60 - 90 days past due	42,584	45,793	53,268	51,989
90 - 120 days past due	5,670	6,014	6,923	7,787
120+ days past due	1,943	1,871	2,046	2,186
30 - 60 days past due	$ 57,317,886	$ 63,770,668	$ 65,372,848	$ 47,999,093
60 - 90 days past due	$ 2,930,365	$ 3,426,152	$ 4,359,281	$ 4,291,695
90 - 120 days past due	$ 315,870	$ 408,132	$ 515,807	$ 648,677
120+ days past due	$ 358,096	$ 258,826	$ 292,024	$ 320,460
Total dollar value of accounts past due	$ 60,922,217	$ 67,863,779	$ 70,539,961	$ 53,259,924
Number of customers charged a late payment fee	347,522	373,729	387,163	344,407
Dollar value of late payment fees charged	$ 1,197,286	$ 1,338,666	$ 1,371,451	$ 1,075,830
Number of disconnection notices issued	362,751	381,216	398,312	387,429
Number of installment payment plans (A) established	-	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-	-
Number of failed installment payment plans (A)	543			
Number of disconnections for nonpayment	20,746	23,156	25,301	22,715
Number of service reconnections after disconnection for nonpayment	14,931	16,735	18,624	17,305
Gross number of accounts written off as uncollectible	8,797	9,103	9,302	9,509
Number of accounts from PrePay to Post Pay	415	390	197	187
Number of accounts from Post Pay to PrePay	2,481	3,040	3,189	2,608

PSC Monthly Bad Debt Report

	2021	2022	2022	2022
RESIDENTIAL CLASS ONLY	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**
Number of customers	2,329,283	2,333,036	2,334,252	2,337,847
Dollar amount billed	$ 267,894,785	$ 295,604,824	$ 312,353,342	$ 257,682,148
Total receipts	$ 287,026,623	$ 310,959,791	$ 347,702,969	$ 318,841,233
Number of customers charged a security deposit for a new account	1,428	1,408	1,350	1,313
Dollar value of security deposits charged for a new account	$ 225,513	$ 217,205	$ 209,371	$ 216,945
Number accounts that transferred a security deposit to a new premise	1,525	1,471	1,562	2,028
Dollar value of security deposits transferred to a new premise	$ 305,282	$ 299,710	$ 314,473	$ 398,989
Total number of accounts past due	395,102	401,781	403,195	382,574
30 - 60 days past due	393,138	399,821	401,170	381,372
60 - 90 days past due	56,924	56,466	55,134	44,777
90 - 120 days past due	9,126	10,725	10,964	8,850
120+ days past due	2,633	3,409	4,188	3,627
30 - 60 days past due	$ 43,647,028	$ 49,639,720	$ 52,905,055	$ 53,981,008
60 - 90 days past due	$ 4,016,738	$ 3,930,363	$ 4,089,827	$ 3,228,473
90 - 120 days past due	$ 728,498	$ 753,764	$ 750,697	$ 652,229
120+ days past due	$ 359,111	$ 511,721	$ 659,925	$ 591,864
Total dollar value of accounts past due	$ 48,751,373	$ 54,835,566	$ 58,405,505	$ 58,453,573
Number of customers charged a late payment fee	323,916	340,407	359,402	337,229
Dollar value of late payment fees charged	$ 978,024	$ 1,052,781	$ 1,144,397	$ 1,111,804
Number of disconnection notices issued	376,659	376,648	384,179	362,643
Number of installment payment plans (A) established	-	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-	-
Number of failed installment payment plans (A)				
Number of disconnections for nonpayment	24,684	9,445	22,284	17,201
Number of service reconnections after disconnection for nonpayment	18,279	7,247	16,470	12,910
Gross number of accounts written off as uncollectible	9,567	8,879	8,212	9,005
Number of accounts from PrePay to Post Pay	222	551	690	644
Number of accounts from Post Pay to PrePay	1,919	1,417	2,026	1,566

PSC Monthly Bad Debt Report

	2022	2022	2022	2022
RESIDENTIAL CLASS ONLY	**APRIL**	**MAY**	**JUNE**	**JULY**
Number of customers	2,340,488	2,341,972	2,345,570	2,347,882
Dollar amount billed	$ 240,577,229	$ 257,252,492	$ 376,488,508	$ 429,788,616
Total receipts	$ 285,706,509	$ 277,659,910	$ 310,419,010	$ 407,618,480
Number of customers charged a security deposit for a new account	1,402	1,457	1,342	1,463
Dollar value of security deposits charged for a new account	$ 236,682	$ 238,239	$ 233,339	$ 257,141
Number accounts that transferred a security deposit to a new premise	1,753	1,778	1,901	1,709
Dollar value of security deposits transferred to a new premise	$ 349,155	$ 351,969	$ 378,502	$ 323,636
Total number of accounts past due	376,464	359,590	373,510	404,974
30 - 60 days past due	375,255	358,415	372,187	403,405
60 - 90 days past due	49,592	49,084	60,877	56,394
90 - 120 days past due	8,506	8,958	10,823	11,834
120+ days past due	3,536	3,185	3,544	4,142
30 - 60 days past due	$ 45,837,254	$ 40,842,374	$ 42,586,842	$ 59,562,322
60 - 90 days past due	$ 3,804,882	$ 3,493,688	$ 4,850,162	$ 4,104,279
90 - 120 days past due	$ 610,612	$ 689,434	$ 773,695	$ 881,557
120+ days past due	$ 576,561	$ 526,901	$ 533,563	$ 615,181
Total dollar value of accounts past due	$ 50,829,308	$ 45,552,396	$ 48,744,262	$ 65,163,338
Number of customers charged a late payment fee	320,267	291,980	318,335	368,763
Dollar value of late payment fees charged	$ 980,844	$ 865,290	$ 945,337	$ 1,238,996
Number of disconnection notices issued	363,188	356,970	363,221	402,741
Number of installment payment plans (A) established	-	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-	-
Number of failed installment payment plans (A)				
Number of disconnections for nonpayment	18,967	17,375	18,335	18,518
Number of service reconnections after disconnection for nonpayment	14,491	13,591	14,428	14,287
Gross number of accounts written off as uncollectible	9,590	8,787	8,147	7,435
Number of accounts from PrePay to Post Pay	357	311	655	741
Number of accounts from Post Pay to PrePay	1,676	1,225	1,181	1,582

PSC Monthly Bad Debt Report

	2022	2022	2022	2022
RESIDENTIAL CLASS ONLY	**AUGUST**	**SEPTEMBER**	**OCTOBER**	**NOVEMBER**
Number of customers	2,351,695	2,354,584	2,358,486	2,362,390
Dollar amount billed	$ 406,206,594	$ 377,578,776	$ 256,666,760	$ 237,740,594
Total receipts	$ 418,494,179	$ 426,328,565	$ 358,697,307	$ 305,845,940
Number of customers charged a security deposit for a new account	1,349	1,317	1,358	1,238
Dollar value of security deposits charged for a new account	$ 230,600	$ 232,442	$ 230,213	$ 203,983
Number accounts that transferred a security deposit to a new premise	2,094	1,685	1,752	1,738
Dollar value of security deposits transferred to a new premise	$ 411,097	$ 322,128	$ 336,704	$ 328,439
Total number of accounts past due	424,477	430,909	410,736	318,389
30 - 60 days past due	422,798	429,403	405,895	303,215
60 - 90 days past due	59,922	62,563	63,420	65,332
90 - 120 days past due	11,831	11,210	10,940	13,486
120+ days past due	4,685	4,305	3,983	4,292
30 - 60 days past due	$ 70,275,067	$ 69,992,841	$ 62,931,335	$ 36,760,898
60 - 90 days past due	$ 5,261,084	$ 5,773,920	$ 5,843,185	$ 6,343,587
90 - 120 days past due	$ 819,737	$ 873,605	$ 934,646	$ 1,179,753
120+ days past due	$ 738,747	$ 634,761	$ 622,147	$ 743,969
Total dollar value of accounts past due	$ 77,094,634	$ 77,275,127	$ 70,331,313	$ 45,028,207
Number of customers charged a late payment fee	399,124	397,437	362,168	183,706
Dollar value of late payment fees charged	$ 1,462,543	$ 1,436,210	$ 1,269,761	$ 592,617
Number of disconnection notices issued	424,446	427,018	422,219	415,622
Number of installment payment plans (A) established	-	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-	-
Number of failed installment payment plans (A)				
Number of disconnections for nonpayment	24,891	27,173	24,274	24,581
Number of service reconnections after disconnection for nonpayment	18,434	20,498	18,865	20,488
Gross number of accounts written off as uncollectible	9,760	11,460	11,898	11,704
Number of accounts from PrePay to Post Pay	759	527	294	262
Number of accounts from Post Pay to PrePay	2,982	2,776	1,910	2,171

PSC Monthly Bad Debt Report

	2022	2023	2023	2023
RESIDENTIAL CLASS ONLY	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**
Number of customers	2,366,818	2,370,264	2,373,128	2,376,920
Dollar amount billed	$ 282,473,724	$ 328,835,998	$ 290,264,768	$ 259,837,816
Total receipts	$ 300,537,081	$ 345,267,132	$ 353,553,793	$ 310,192,413
Number of customers charged a security deposit for a new account	1,131	1,206	1,030	1,217
Dollar value of security deposits charged for a new account	$ 185,715	$ 189,561	$ 166,750	$ 208,439
Number accounts that transferred a security deposit to a new premise	1,545	1,724	1,738	2,035
Dollar value of security deposits transferred to a new premise	$ 288,207	$ 330,124	$ 324,062	$ 376,592
Total number of accounts past due	400,550	370,212	372,756	317,593
30 - 60 days past due	398,863	368,542	370,800	317,171
60 - 90 days past due	65,676	59,025	53,687	37,588
90 - 120 days past due	15,381	15,454	12,596	9,062
120+ days past due	5,504	6,580	5,875	3,877
30 - 60 days past due	$ 45,458,842	$ 46,466,311	$ 53,238,225	$ 39,904,209
60 - 90 days past due	$ 5,613,911	$ 4,544,136	$ 4,255,892	$ 3,676,108
90 - 120 days past due	$ 1,417,583	$ 1,196,469	$ 890,809	$ 697,423
120+ days past due	$ 956,508	$ 1,155,020	$ 1,088,537	$ 692,797
Total dollar value of accounts past due	$ 53,446,844	$ 53,361,937	$ 59,473,462	$ 44,970,537
Number of customers charged a late payment fee	165,906	82,151	290,683	297,700
Dollar value of late payment fees charged	$ 533,471	$ 284,033	$ 978,355	$ 949,545
Number of disconnection notices issued	377,241	329,938	369,350	338,016
Number of installment payment plans (A) established	-	-		
Dollars associated with installment payment plans (A) established	$ -	$ -		
Number of installment payment plans (B) established	-	-		
Dollars associated with installment payment plans (B) established	$ -	$ -		
Number of installment payment plans (A) billed in full	-	-		
Number of failed installment payment plans (A)				
Number of disconnections for nonpayment	17,662	14,832	17,803	17,051
Number of service reconnections after disconnection for nonpayment	14,549	10,208	12,420	12,487
Gross number of accounts written off as uncollectible	10,026	9,249	8,473	9,857
Number of accounts from PrePay to Post Pay	418	531	547	437
Number of accounts from Post Pay to PrePay	1,412	1,277	1,397	1,348

PSC Monthly Bad Debt Report

	2023	2023	2023	2023
RESIDENTIAL CLASS ONLY	**APRIL**	**MAY**	**JUNE**	**JULY**
Number of customers	2,380,148	2,382,830	2,385,787	2,388,540
Dollar amount billed	$ 255,102,457	$ 249,771,462	$ 357,546,242	$ 456,825,698
Total receipts	$ 263,547,884	$ 294,224,939	$ 318,553,907	$ 408,751,326
Number of customers charged a security deposit for a new account	1,085	855	1,068	1,209
Dollar value of security deposits charged for a new account	$ 186,145	$ 147,212	$ 173,619	$ 200,785
Number accounts that transferred a security deposit to a new premise	1,711	1,930	1,989	1,906
Dollar value of security deposits transferred to a new premise	$ 320,308	$ 356,059	$ 363,684	$ 358,855
Total number of accounts past due	334,327	343,733	346,640	365,412
30 - 60 days past due	333,805	343,049	346,294	364,910
60 - 90 days past due	47,337	46,893	52,547	51,599
90 - 120 days past due	8,961	10,868	11,740	11,701
120+ days past due	3,648	3,735	4,269	4,378
30 - 60 days past due	$ 39,458,973	$ 42,654,498	$ 41,569,290	$ 54,874,068
60 - 90 days past due	$ 3,987,621	$ 3,491,084	$ 4,000,837	$ 3,845,099
90 - 120 days past due	$ 765,173	$ 824,084	$ 848,323	$ 838,952
120+ days past due	$ 607,245	$ 619,459	$ 673,750	$ 694,064
Total dollar value of accounts past due	$ 44,819,013	$ 47,589,124	$ 47,092,198	$ 60,252,184
Number of customers charged a late payment fee	276,970	300,442	301,116	339,007
Dollar value of late payment fees charged	$ 837,405	$ 905,623	$ 903,293	$ 1,111,000
Number of disconnection notices issued	352,464	369,293	377,572	387,712
Number of installment payment plans (A) established				
Dollars associated with installment payment plans (A) established				
Number of installment payment plans (B) established				
Dollars associated with installment payment plans (B) established				
Number of installment payment plans (A) billed in full				
Number of failed installment payment plans (A)				
Number of disconnections for nonpayment	12,925	15,741	19,533	15,932
Number of service reconnections after disconnection for nonpayment	9,390	11,261	14,543	11,852
Gross number of accounts written off as uncollectible	9,884	9,192	8,946	9,187
Number of accounts from PrePay to Post Pay	234	307	607	879
Number of accounts from Post Pay to PrePay	1,105	1,278	1,396	1,292

PSC Monthly Bad Debt Report

	2023	2023	2023	2023
RESIDENTIAL CLASS ONLY	**AUGUST**	**SEPTEMBER**	**OCTOBER**	**NOVEMBER**
Number of customers	2,393,114	2,395,344	2,398,759	2,402,245
Dollar amount billed	$ 513,313,716	$ 477,364,847	$ 301,225,700	$ 273,520,386
Total receipts	$ 480,767,112	$ 494,664,803	$ 428,401,380	$ 338,032,358
Number of customers charged a security deposit for a new account	1,120	1,114	1,118	1,081
Dollar value of security deposits charged for a new account	$ 183,896	$ 225,940	$ 188,895	$ 181,213
Number accounts that transferred a security deposit to a new premise	2,162	1,762	1,944	1,662
Dollar value of security deposits transferred to a new premise	$ 394,293	$ 325,496	$ 358,918	$ 304,113
Total number of accounts past due	376,509	399,170	406,031	304,831
30 - 60 days past due	375,887	398,446	404,691	294,609
60 - 90 days past due	54,370	59,610	63,475	57,251
90 - 120 days past due	11,892	13,029	13,420	15,559
120+ days past due	4,332	4,634	5,067	5,616
30 - 60 days past due	$ 67,561,133	$ 80,243,060	$ 79,862,091	$ 43,210,714
60 - 90 days past due	$ 4,952,332	$ 6,319,181	$ 7,328,971	$ 6,815,755
90 - 120 days past due	$ 811,705	$ 1,099,909	$ 1,271,896	$ 1,665,985
120+ days past due	$ 707,380	$ 757,517	$ 880,046	$ 1,079,561
Total dollar value of accounts past due	$ 74,032,551	$ 88,419,668	$ 89,343,003	$ 52,772,016
Number of customers charged a late payment fee	364,661	398,037	402,120	185,124
Dollar value of late payment fees charged	$ 1,368,003	$ 1,629,768	$ 1,644,944	$ 676,772
Number of disconnection notices issued	396,650	420,957	432,724	443,657
Number of installment payment plans (A) established				
Dollars associated with installment payment plans (A) established				
Number of installment payment plans (B) established				
Dollars associated with installment payment plans (B) established				
Number of installment payment plans (A) billed in full				
Number of failed installment payment plans (A)				
Number of disconnections for nonpayment	16,792	23,840	25,626	23,938
Number of service reconnections after disconnection for nonpayment	11,784	16,325	18,485	19,173
Gross number of accounts written off as uncollectible	11,089	12,243	12,781	12,967
Number of accounts from PrePay to Post Pay	1,025	728	350	299
Number of accounts from Post Pay to PrePay	1,985	2,948	3,426	3,064

PSC Monthly Bad Debt Report

	2023	2024	2024	2024
RESIDENTIAL CLASS ONLY	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**
Number of customers	2,405,579	2,410,561	2,412,278	2,413,611
Dollar amount billed	$ 333,271,203	$ 409,460,491	$ 373,098,095	$ 316,826,886
Total receipts	$ 339,832,443	$ 357,066,633	$ 417,675,148	$ 390,602,315
Number of customers charged a security deposit for a new account	979	950	1,127	1,144
Dollar value of security deposits charged for a new account	$ 164,326	$ 154,246	$ 185,612	$ 188,896
Number accounts that transferred a security deposit to a new premise	1,564	1,745	1,731	1,899
Dollar value of security deposits transferred to a new premise	$ 291,358	$ 316,615	$ 307,773	$ 349,095
Total number of accounts past due	399,232	418,734	415,855	401,242
30 - 60 days past due	398,429	417,951	414,191	399,800
60 - 90 days past due	72,337	75,111	69,990	64,607
90 - 120 days past due	19,791	21,911	19,871	16,888
120+ days past due	7,230	9,403	10,024	8,287
30 - 60 days past due	$ 53,411,642	$ 63,565,079	$ 74,904,666	$ 69,676,517
60 - 90 days past due	$ 6,882,570	$ 6,785,235	$ 6,767,229	$ 7,165,394
90 - 120 days past due	$ 2,209,814	$ 2,006,357	$ 1,641,959	$ 1,485,949
120+ days past due	$ 1,464,765	$ 2,113,978	$ 2,245,730	$ 1,927,487
Total dollar value of accounts past due	$ 63,968,790	$ 74,470,649	$ 85,559,583	$ 80,255,346
Number of customers charged a late payment fee	243,573	94,158	355,330	381,695
Dollar value of late payment fees charged	$ 840,708	$ 365,184	$ 1,417,180	$ 1,479,374
Number of disconnection notices issued	425,317	439,226	446,657	421,370
Number of installment payment plans (A) established				
Dollars associated with installment payment plans (A) established				
Number of installment payment plans (B) established				
Dollars associated with installment payment plans (B) established				
Number of installment payment plans (A) billed in full				
Number of failed installment payment plans (A)				
Number of disconnections for nonpayment	18,978	13,521	23,093	22,523
Number of service reconnections after disconnection for nonpayment	14,347	9,982	16,484	16,914
Gross number of accounts written off as uncollectible	11,248	11,551	11,551	9,921
Number of accounts from PrePay to Post Pay	415	832	660	436
Number of accounts from Post Pay to PrePay	1,697	1,442	2,193	1,816

PSC Monthly Bad Debt Report

	2024	2024	2024
RESIDENTIAL CLASS ONLY	**APRIL**	**MAY**	**JUNE**
Number of customers	2,418,385	2,422,839	2,427,272
Dollar amount billed	$ 286,479,648	$ 316,630,492	$ 468,788,597
Total receipts	$ 349,745,323	$ 358,499,582	$ 394,492,392
Number of customers charged a security deposit for a new account	1,094	985	1,071
Dollar value of security deposits charged for a new account	$ 177,304	$ 164,793	$ 178,093
Number accounts that transferred a security deposit to a new premise	1,935	1,801	1,705
Dollar value of security deposits transferred to a new premise	$ 353,744	$ 333,355	$ 306,986
Total number of accounts past due	403,254	396,856	387,490
30 - 60 days past due	401,796	394,867	386,627
60 - 90 days past due	66,592	64,052	63,217
90 - 120 days past due	15,705	15,994	16,350
120+ days past due	7,346	6,934	6,861
30 - 60 days past due	$ 60,972,243	$ 54,833,362	$ 55,321,783
60 - 90 days past due	$ 7,162,319	$ 6,034,159	$ 5,434,420
90 - 120 days past due	$ 1,601,879	$ 1,627,559	$ 1,446,257
120+ days past due	$ 1,691,724	$ 1,616,048	$ 1,654,180
Total dollar value of accounts past due	$ 71,428,166	$ 64,111,129	$ 63,856,639
Number of customers charged a late payment fee	375,238	338,700	362,399
Dollar value of late payment fees charged	$ 1,350,831	$ 1,159,629	$ 1,228,534
Number of disconnection notices issued	427,664	423,249	415,860
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	24,417	23,160	20,474
Number of service reconnections after disconnection for nonpayment	18,808	18,113	15,941
Gross number of accounts written off as uncollectible	11,282	11,264	10,291
Number of accounts from PrePay to Post Pay	280	280	678
Number of accounts from Post Pay to PrePay	1,949	1,294	900

PSC Monthly Bad Debt Report

	2024	2024	2024
RESIDENTIAL CLASS ONLY	**JULY**	**AUGUST**	**SEPTEMBER**
Number of customers	2,428,352	2,434,385	2,437,617
Dollar amount billed	$ 582,982,266	$ 559,763,232	$ 505,056,649
Total receipts	$ 510,700,996	$ 567,092,797	$ 554,104,236
Number of customers charged a security deposit for a new account	897	1,293	1,402
Dollar value of security deposits charged for a new account	$ 148,495	$ 217,207	$ 234,525
Number accounts that transferred a security deposit to a new premise	1,922	1,909	1,575
Dollar value of security deposits transferred to a new premise	$ 346,727	$ 342,905	$ 279,350
Total number of accounts past due	403,722	425,209	432,087
30 - 60 days past due	402,441	423,925	431,287
60 - 90 days past due	64,239	63,920	66,855
90 - 120 days past due	16,913	16,023	16,367
120+ days past due	7,237	6,985	7,004
30 - 60 days past due	$ 74,986,680	$ 94,775,466	$ 96,979,360
60 - 90 days past due	$ 5,918,857	$ 7,373,050	$ 8,984,639
90 - 120 days past due	$ 1,444,334	$ 1,399,858	$ 1,738,218
120+ days past due	$ 1,639,941	$ 1,536,575	$ 1,527,142
Total dollar value of accounts past due	$ 83,989,813	$ 105,084,950	$ 109,229,359
Number of customers charged a late payment fee	374,507	431,760	436,611
Dollar value of late payment fees charged	$ 1,479,702	$ 1,948,724	$ 2,004,345
Number of disconnection notices issued	432,573	453,343	459,432
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	18,673	21,607	19,390
Number of service reconnections after disconnection for nonpayment	13,212	14,967	13,676
Gross number of accounts written off as uncollectible	10,031	12,131	12,723
Number of accounts from PrePay to Post Pay	946	799	597
Number of accounts from Post Pay to PrePay	1,290	2,366	2,748

PSC Monthly Bad Debt Report

	2024	2024	2024
RESIDENTIAL CLASS ONLY	**OCTOBER**	**NOVEMBER**	**DECEMBER**
Number of customers	2,443,912	2,449,617	2,452,491
Dollar amount billed	$ 339,266,759	$ 288,833,449	$ 373,203,153
Total receipts	$ 440,922,516	$ 335,585,969	$ 394,888,578
Number of customers charged a security deposit for a new account	1,108	883	841
Dollar value of security deposits charged for a new account	$ 191,875	$ 152,835	$ 140,397
Number accounts that transferred a security deposit to a new premise	1,650	1,569	1,573
Dollar value of security deposits transferred to a new premise	$ 297,064	$ 276,135	$ 282,289
Total number of accounts past due	486,250	388,855	445,845
30 - 60 days past due	485,155	335,365	444,233
60 - 90 days past due	156,820	192,808	156,909
90 - 120 days past due	28,623	79,312	85,869
120+ days past due	9,193	18,325	36,575
30 - 60 days past due	$ 102,515,501	$ 52,815,039	$ 65,915,560
60 - 90 days past due	$ 29,546,675	$ 34,052,035	$ 19,356,949
90 - 120 days past due	$ 3,625,215	$ 14,383,241	$ 13,807,723
120+ days past due	$ 2,075,987	$ 4,082,284	$ 9,007,786
Total dollar value of accounts past due	$ 137,763,377	$ 105,332,598	$ 108,088,018
Number of customers charged a late payment fee	(190)	162	68,221
Dollar value of late payment fees charged	$ (946)	$ 868	$ 368,404
Number of disconnection notices issued	464,957	480,058	448,483
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	146	5	-
Number of service reconnections after disconnection for nonpayment	219	8	-
Gross number of accounts written off as uncollectible	14,805	15,589	10,143
Number of accounts from PrePay to Post Pay	275	58	394
Number of accounts from Post Pay to PrePay	265	71	394

PSC Monthly Bad Debt Report

	2025	2025	2025
RESIDENTIAL CLASS ONLY	**JANUARY**	**FEBRUARY**	**MARCH**
Number of customers	2,454,138	2,451,792	2,452,986
Dollar amount billed	$ 461,809,333	$ 425,921,341	$ 352,873,364
Total receipts	$ 435,573,693	$ 519,112,597	$ 460,993,667
Number of customers charged a security deposit for a new account	873	945	1,218
Dollar value of security deposits charged for a new account	$ 144,707	$ 189,306	$ 218,348
Number accounts that transferred a security deposit to a new premise	1,209	1,403	1,627
Dollar value of security deposits transferred to a new premise	$ 215,014	$ 245,784	$ 290,283
Total number of accounts past due	400,573	415,330	389,394
30 - 60 days past due	398,716	412,761	387,993
60 - 90 days past due	99,017	74,650	60,534
90 - 120 days past due	54,050	29,788	22,651
120+ days past due	34,784	19,875	13,688
30 - 60 days past due	$ 70,732,848	$ 89,663,830	$ 84,610,502
60 - 90 days past due	$ 10,922,943	$ 9,598,469	$ 8,798,454
90 - 120 days past due	$ 6,471,261	$ 3,121,341	$ 2,725,282
120+ days past due	$ 10,843,629	$ 7,197,002	$ 5,159,676
Total dollar value of accounts past due	$ 98,970,679	$ 109,580,642	$ 101,293,913
Number of customers charged a late payment fee	193,550	312,494	399,620
Dollar value of late payment fees charged	$ 944,075	$ 1,509,228	$ 1,816,166
Number of disconnection notices issued	425,429	460,282	436,804
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	14,638	27,534	21,765
Number of service reconnections after disconnection for nonpayment	7,479	18,209	15,018
Gross number of accounts written off as uncollectible	8,782	8,921	10,136
Number of accounts from PrePay to Post Pay	571	415	506
Number of accounts from Post Pay to PrePay	3,061	3,055	3,280

PSC Monthly Bad Debt Report

	2025	2025	2025
RESIDENTIAL CLASS ONLY	**APRIL**	**MAY**	**JUNE**
Number of customers	2,456,511	2,460,224	2,464,195
Dollar amount billed	$ 316,311,018	$ 337,584,963	$ 460,472,478
Total receipts	$ 418,031,022	$ 388,215,960	$ 440,407,677
Number of customers charged a security deposit for a new account	1,249	1,441	1,167
Dollar value of security deposits charged for a new account	$ 216,829	$ 341,137	$ 219,461
Number accounts that transferred a security deposit to a new premise	1,636	1,464	1,629
Dollar value of security deposits transferred to a new premise	$ 289,524	$ 259,183	$ 291,793
Total number of accounts past due	389,140	380,913	380,595
30 - 60 days past due	387,627	379,491	379,356
60 - 90 days past due	58,342	65,406	65,132
90 - 120 days past due	21,610	21,099	21,479
120+ days past due	12,566	11,464	11,912
30 - 60 days past due	$ 74,374,177	$ 65,137,745	$ 63,620,292
60 - 90 days past due	$ 8,482,625	$ 8,509,955	$ 7,638,994
90 - 120 days past due	$ 3,145,882	$ 3,128,704	$ 2,684,147
120+ days past due	$ 4,778,615	$ 4,591,045	$ 4,740,139
Total dollar value of accounts past due	$ 90,781,300	$ 81,367,449	$ 78,683,573
Number of customers charged a late payment fee	391,114	380,169	382,989
Dollar value of late payment fees charged	$ 1,663,955	$ 1,534,356	$ 1,525,352
Number of disconnection notices issued	436,551	430,675	429,621
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	24,557	21,883	20,902
Number of service reconnections after disconnection for nonpayment	17,085	16,399	15,529
Gross number of accounts written off as uncollectible	16,243	11,891	12,439
Number of accounts from PrePay to Post Pay	240	290	562
Number of accounts from Post Pay to PrePay	3,143	2,782	2,121

PSC Monthly Bad Debt Report

RESIDENTIAL CLASS ONLY	2025 JULY	2025 AUGUST	2025 SEPTEMBER
Number of customers	2,467,206	2,471,323	2,473,581
Dollar amount billed	$ 593,952,761	$ 575,140,076	$ 488,806,000
Total receipts	$ 526,935,586	$ 606,632,408	$ 570,237,306
Number of customers charged a security deposit for a new account	1,116	1,597	1,416
Dollar value of security deposits charged for a new account	$ 196,923	$ 292,204	$ 255,192
Number accounts that transferred a security deposit to a new premise	1,773	1,752	1,684
Dollar value of security deposits transferred to a new premise	$ 313,378	$ 307,436	$ 295,130
Total number of accounts past due	384,936	405,424	409,375
30 - 60 days past due	383,620	404,236	408,525
60 - 90 days past due	60,378	60,433	59,470
90 - 120 days past due	20,460	19,753	17,126
120+ days past due	11,514	11,149	9,683
30 - 60 days past due	$ 73,997,649	$ 91,671,096	$ 93,913,789
60 - 90 days past due	$ 6,729,260	$ 7,431,697	$ 8,166,864
90 - 120 days past due	$ 2,276,962	$ 2,042,546	$ 1,918,770
120+ days past due	$ 4,480,291	$ 4,270,872	$ 3,735,327
Total dollar value of accounts past due	$ 87,484,161	$ 105,416,211	$ 107,734,751
Number of customers charged a late payment fee	399,757	427,408	431,857
Dollar value of late payment fees charged	$ 1,723,393	$ 2,037,709	$ 2,071,847
Number of disconnection notices issued	434,094	446,602	462,348
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	17,555	24,433	25,507
Number of service reconnections after disconnection for nonpayment	12,817	16,164	17,685
Gross number of accounts written off as uncollectible	12,094	12,849	12,789
Number of accounts from PrePay to Post Pay	931	701	521
Number of accounts from Post Pay to PrePay	2,207	3,053	3,604

PSC Monthly Bad Debt Report

	2025	2025	2025
RESIDENTIAL CLASS ONLY	**OCTOBER**	**NOVEMBER**	**DECEMBER**
Number of customers	2,476,915	2,478,405	2,480,484
Dollar amount billed	$ 358,507,322	$ 315,295,812	$ 387,404,957
Total receipts	$ 479,327,251	$ 406,277,356	$ 406,176,518
Number of customers charged a security deposit for a new account	1,310	1,077	1,098
Dollar value of security deposits charged for a new account	$ 237,914	$ 199,792	$ 205,570
Number accounts that transferred a security deposit to a new premise	1,667	1,378	1,492
Dollar value of security deposits transferred to a new premise	$ 295,433	$ 240,787	$ 264,555
Total number of accounts past due	408,252	299,914	409,165
30 - 60 days past due	406,862	283,285	408,598
60 - 90 days past due	61,559	60,261	62,958
90 - 120 days past due	16,398	16,759	18,521
120+ days past due	8,489	8,257	8,793
30 - 60 days past due	$ 84,059,358	$ 49,282,654	$ 66,013,993
60 - 90 days past due	$ 8,312,185	$ 7,847,342	$ 7,181,786
90 - 120 days past due	$ 2,072,309	$ 2,132,591	$ 2,178,191
120+ days past due	$ 3,328,715	$ 3,355,117	$ 3,552,194
Total dollar value of accounts past due	$ 97,772,568	$ 62,617,704	$ 78,926,165
Number of customers charged a late payment fee	421,841	233,390	111,551
Dollar value of late payment fees charged	$ 1,912,703	$ 980,252	$ 505,307
Number of disconnection notices issued	450,351	461,504	449,563
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	26,911	29,861	18,329
Number of service reconnections after disconnection for nonpayment	19,489	23,789	14,594
Gross number of accounts written off as uncollectible	14,067	13,229	12,235
Number of accounts from PrePay to Post Pay	371	297	543
Number of accounts from Post Pay to PrePay	3,367	2,552	1,905

PSC Monthly Bad Debt Report

	2026	2026	2026
RESIDENTIAL CLASS ONLY	**JANUARY**	**FEBRUARY**	**MARCH**
Number of customers	2,485,549	2,485,364	2,488,530
Dollar amount billed	**REDACTED**	**REDACTED**	**REDACTED**
Total receipts	**REDACTED**	**REDACTED**	**REDACTED**
Number of customers charged a security deposit for a new account	1,194	1,051	1,434
Dollar value of security deposits charged for a new account	$ 216,828	$ 192,863	$ 266,276
Number accounts that transferred a security deposit to a new premise	1,273	1,435	2,032
Dollar value of security deposits transferred to a new premise	$ 228,405	$ 251,335	$ 363,668
Total number of accounts past due	418,849	335,676	340,136
30 - 60 days past due	418,404	322,075	337,929
60 - 90 days past due	68,919	66,093	42,783
90 - 120 days past due	20,444	19,393	15,209
120+ days past due	10,028	10,192	8,709
30 - 60 days past due	$ 74,742,122	$ 61,830,619	$ 68,273,591
60 - 90 days past due	$ 7,370,427	$ 7,664,037	$ 4,855,515
90 - 120 days past due	$ 2,128,813	$ 2,038,710	$ 1,504,230
120+ days past due	$ 3,969,314	$ 4,272,104	$ 4,243,709
Total dollar value of accounts past due	$ 88,210,676	$ 75,805,470	$ 78,877,044
Number of customers charged a late payment fee	201,887	155,461	337,269
Dollar value of late payment fees charged	$ 887,661	$ 728,418	$ 1,492,915
Number of disconnection notices issued	452,808	452,808	428,670
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	12,382	34,646	25,467
Number of service reconnections after disconnection for nonpayment	9,149	25,373	18,742
Gross number of accounts written off as uncollectible	11,304	9,849	11,360
Number of accounts from PrePay to Post Pay	599	880	558
Number of accounts from Post Pay to PrePay	1,335	2,605	1,939